

Adore WEB2PHONE

User Manual



www.adoreinfotech.com

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http://adoresoftphone....

Adore Web2Phone

Sip IP

User Name

Password

Phone No.

 Login 

1 2 3 C

4 5 6 ↩

7 8 9

* 0 #  

www.adoresoftphone.com

Internet



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1. Welcome to AdoreSoftphone

Adoresoftphone is introduce a new way of using your Internet connection to call other people online. Adore Web2Phone will have the power of live voice communication to any Web-to-Phone and Web-to-PC. Web2Phone is an online dialer which can be accessed by the users by logging into the service provider's website. It's the same high quality and easy to use application as SoftPhone. Web2Phone is an online dialer that uses Voice over Internet Protocol (VoIP) technology to place calls over the Internet. Web2Phone is a smart alternative to traditional phone service for long distance and international calling . Use Web2Phone wherever and whenever your computer is connected to the Internet.

1.1 –Advantages of Adore Web2Phone

- Directly access from service provider's website using Internet Browser.

For example Cafes, Airport, etc- where you're unable to download and install any software

- No need to download any desktop Application.
- Calls to other Web2Phone users are free

1.2 – Web2Phone Features

- Customized skin interfaces
- Display Balance
- Credit Time Display
- Call Timer
- Audio Wizard
- Redial
- Mic & Speaker Volume control
- Small application
- Work with any full-duplex sound card
- Uses NEW RFC 3261 compliant stack
- DNS support
- Uses RFC 2833

These features would enable you to connect your Web2Phone to any PC or Phone and enjoy the slashed rates in comparison to traditional phone call.



1.3 - Adore Web2Phone panel and User Features





2. Installations and Setup

2.1 Account Information

After choosing a VoIP service provider, you will need the following information:

- SIP IP
- User name
- Password

2.2 System Requirements

Processor Minimum: Intel Pentium III 1.3 GHz or equivalent

Optimal: Pentium 4® 1.8 GHz or equivalent

Memory 256 MB RAM

Hard Disk Space 50 MB

Operating System Windows®

Windows 2000

Windows XP

Connection IP network connection (broadband, LAN, wireless)

Sound Card Full-duplex, 16-bit

Internet Explore

Note: Web2Phone is only compatible with IE 5 or Later

2.3 Multimedia Device Requirements

Adore Web2Phone requires both speakers and a microphone to make calls. Any of the following configurations are acceptable:

- External speakers and microphone
- Built-in speakers and microphone
- Headset



2.4 Install Application

When user will open the Web2Phone pages on the website, click on Adore Web2Phone Online Demo .It will automatically install as shown in Fig 2.4

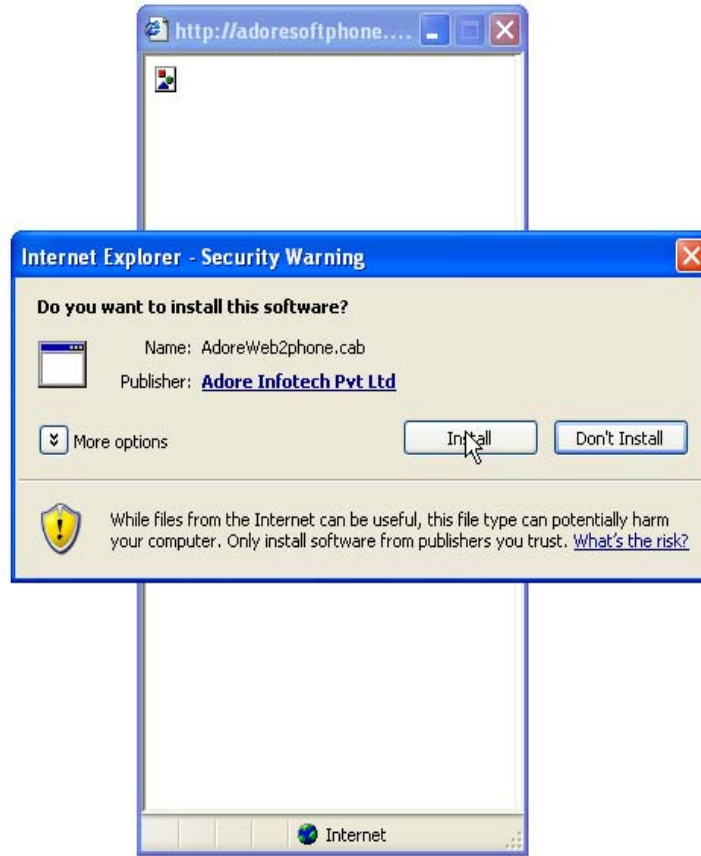


Fig 2.4



3. Start & Using Web2Phone

After Install Active X control as In Fig.2.4 Web2Phone Dialer Display on Browser as Shown in Fig 3

Using Web2Phone



Fig 3



3.1 Register your Softphone

1. Login window appears
 - Enter SIP IP, Username and password.
 - Press Login Button
 - Display Status message "Registered... "






3.2 Placing a Call

To make call

1. Press desired number through keyboard or through Dial Pad

2. Press Call button 





3.3 Ending a Call

1. Press  hang-up button.
2. Session message Display "Disconnected..."





3.8 Handling an Incoming Call

On incoming call desired line gets highlighted by yellow color and Softphone taskbar start gets highlighted.

1. Select desired line
2. Press " Accept button " to accept call or Press "Reject button " to reject call





4. Audio Options

Generally, you can adjust the Adore Web2Phone sound characteristic using standard windows audio controls or controls on the Main panel. Some additional audio options may be set on the Audio wizard. As following these steps under below: -

Step 1





Step 2



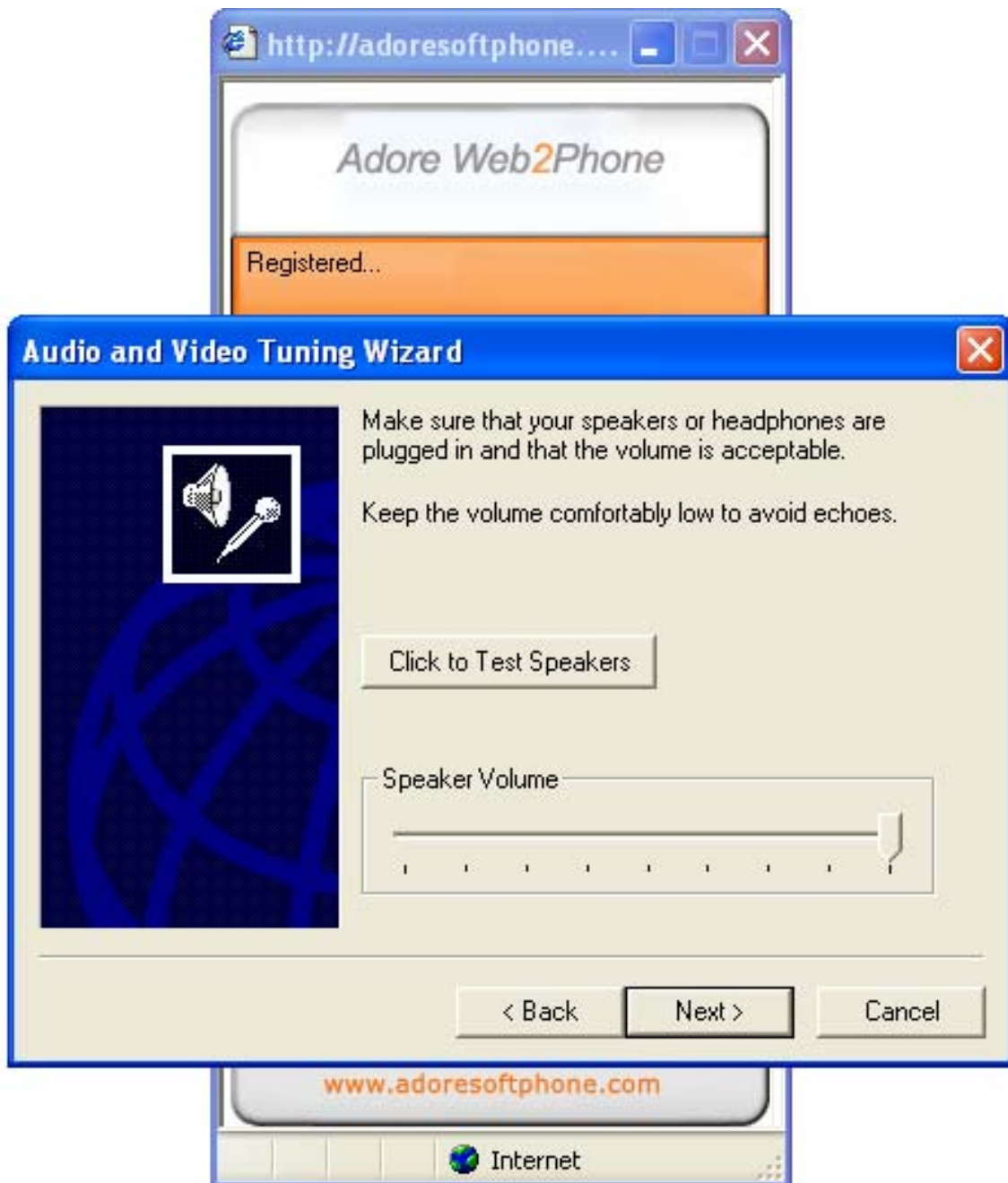


Step 3





Step 4



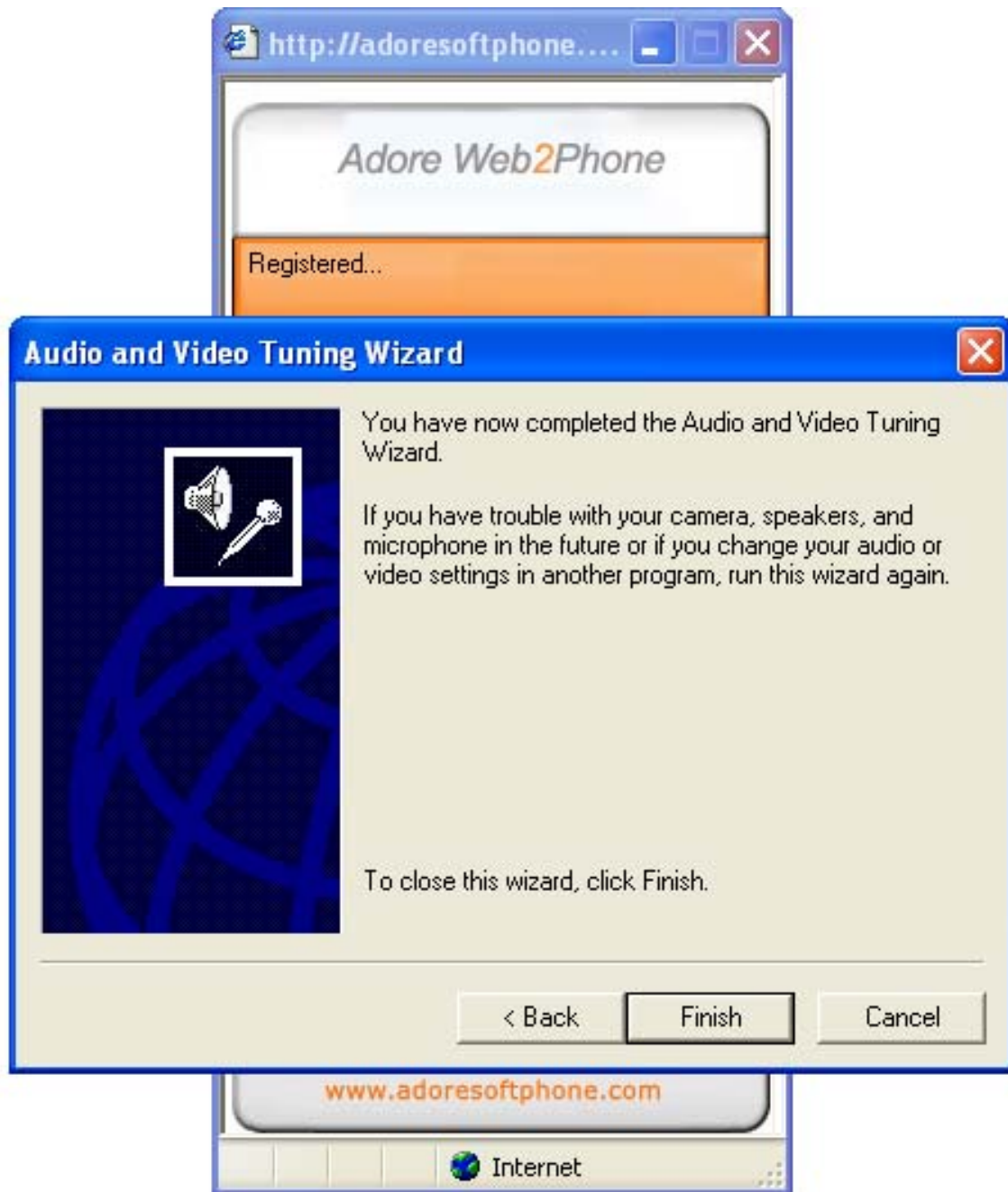


Step 5





Step 6





5. Trouble Shooting

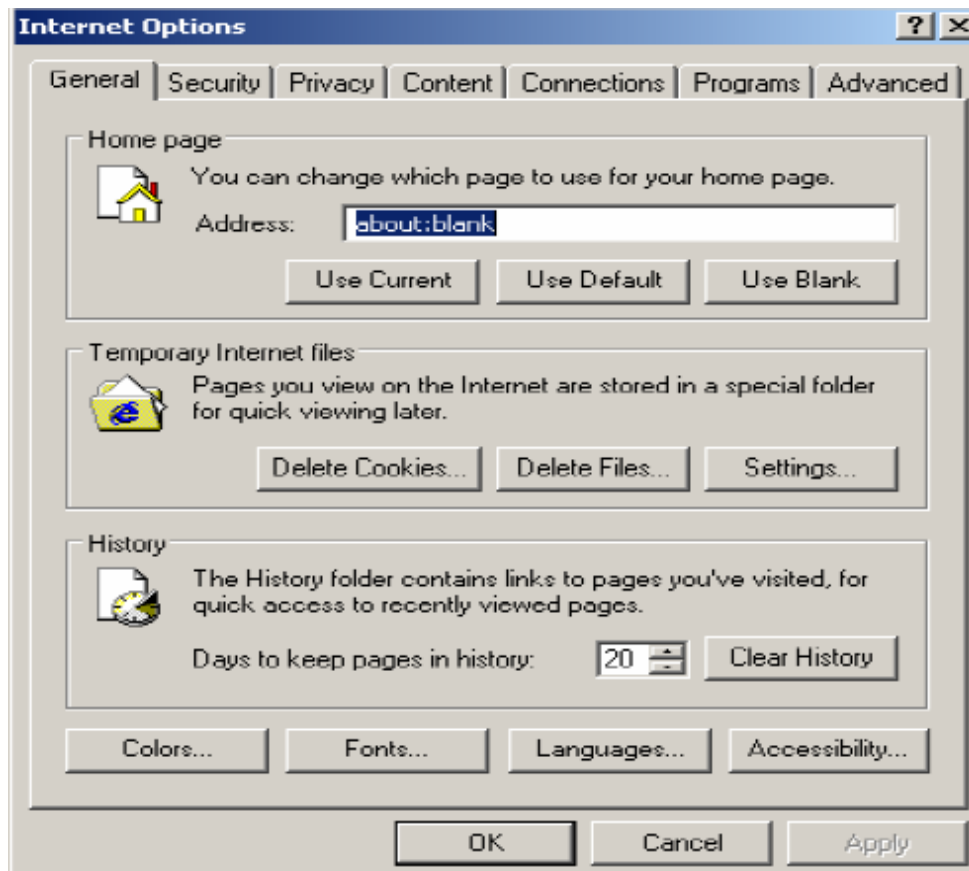
Problem	Possible Reason	Suggestion
Keep showing Registering...	Internet Connection is too slow or Drop / Server Not responding	Check your Internet Connection / server setting
	User and password is wrong	Cross check username and password (password is case sensitive)
Voice is too slow / voice is not audible	System volume is Low / sound driver not present / disable	Increase Volume by using system volume / Install proper Sound driver / enable driver
Web2Phone not shown on web page	Security setting of internet explorer is not proper	Make Proper security setting Ref 6.1
Web Page shows" Internet Explorer has restricted this file from showing Active content"	Internet Explorer blocked Active content	Allowed Active Content in Internet Explorer (Ref6.2)



6. Appendix

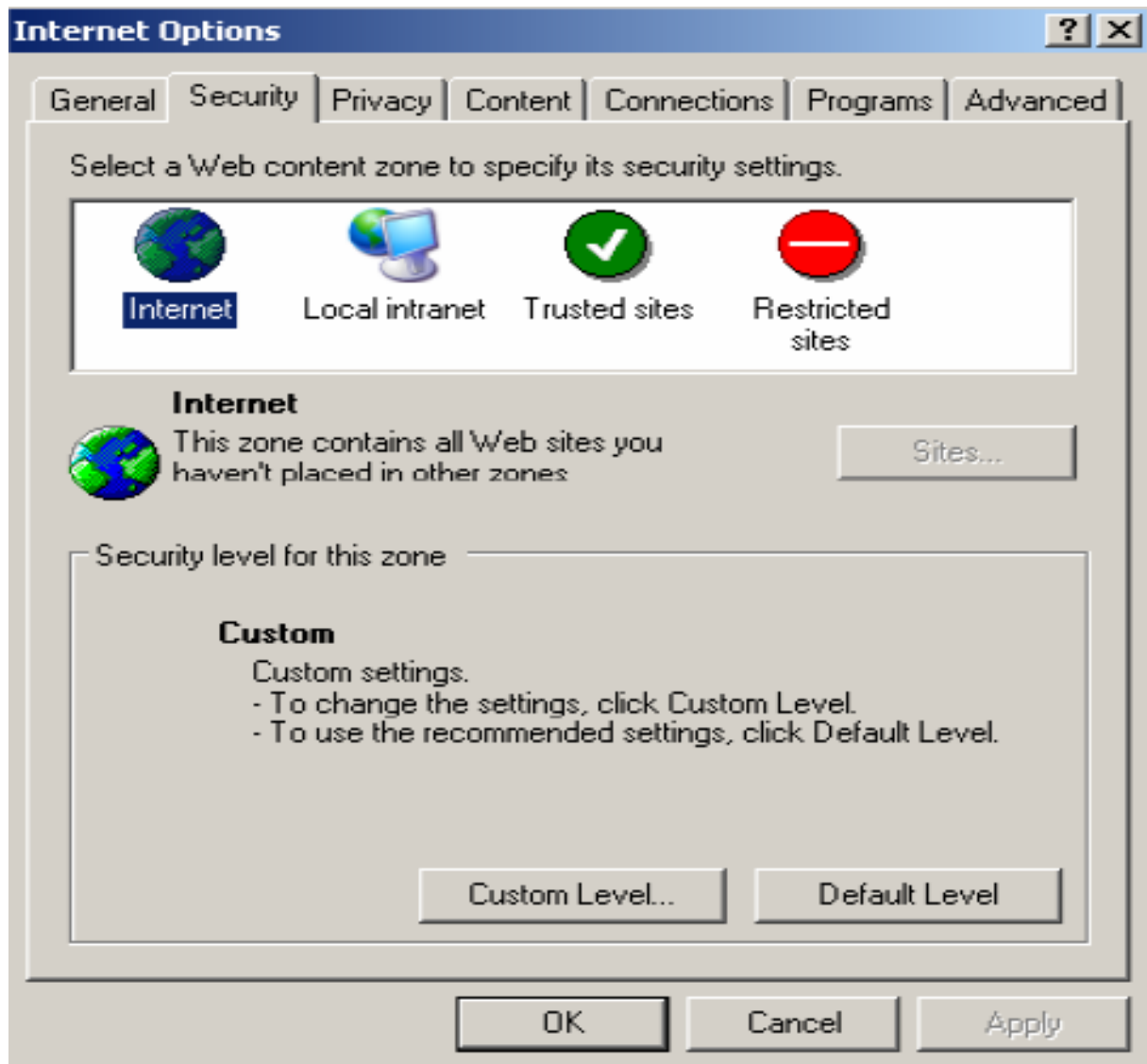
6.1 Security Setting

- Open Internet Explorer
- Click on Menu button "Tools".
- Select & click "Internet Options". Internet options window open as below



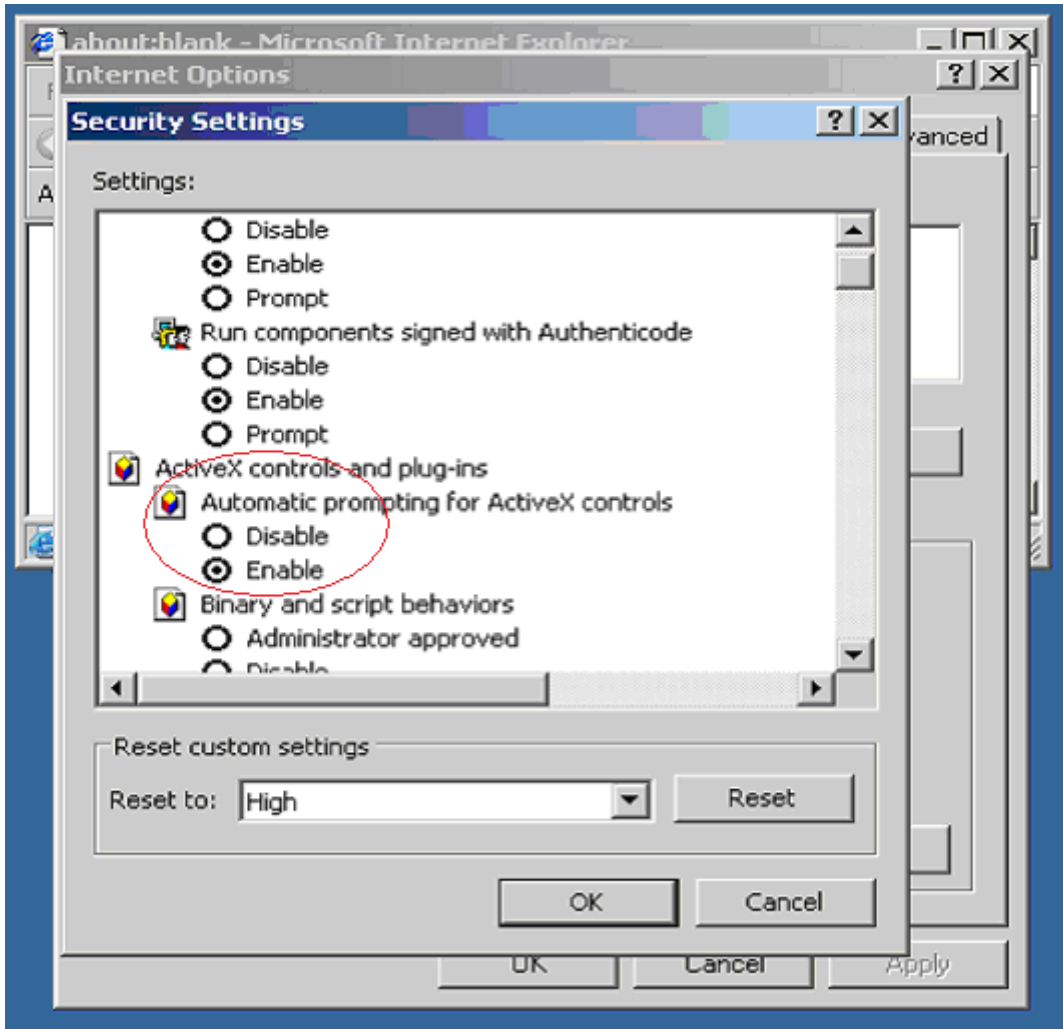


1. Click the security tab
2. Click the "Custom Level" Button





3. Security setting window is open as below



Within Security Settings make sure these Active X controls settings are enable as shown in

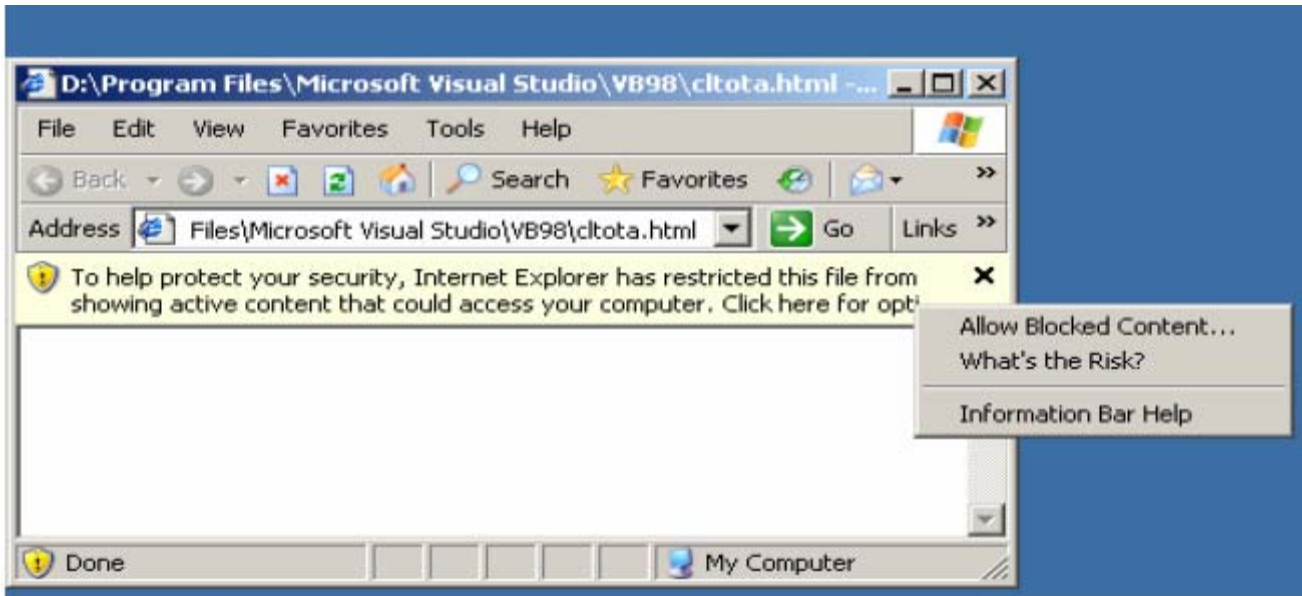
4. Restart Internet Explorer.



Allow Block content

Open the website contains "Web2Phone". If your web browser shown as below

Then right click security bar, a popup window is open as shown in fig given above then click "Allow Blocked Content..."



 **Toll Free for USA**
1 800 498 6429

Sales :

Tel: +91 - 9958611014 (India)
+91 - 120-4275814 (India)
Toll Free - 1-800-498-6429 (USA)
E-mail : sales@adoresoftphone.com

Support :

Tel: +91- 120-4275813 (India)
Email : support@adoresoftphone.com

