

About Adore Infotech:

Adore Infotech is a New Delhi based private limited company Adore Infotech Pvt Ltd. providing Softphone, Web2phone, Instant Messenger, Click2call, Pc2phone system and SoftSwitch to both private and corporate clients throughout the world. Adore Infotech brings a revolutionary communicating medium for all those established and aspiring business tycoons, who want to have a cutting edge in the market. With Adore Infotech's Softphone one can enjoy all the benefits of immediate one-on-one communication in order to build up potential customers resulting in increased customer loyalty, more and positive customer feedback and, ultimately, an increased closing rate in online sales. With competent team and up-to-date telecom solutions, Adore Infotech has always remained a step forward in creating client friendly products and innovative solutions and always strived to keep abreast with the changing market scenario.

About AdoreSoftphone:

Within the hi-tech communication arena, Adore Softphone has carved a great niche market through the Softphone Software Telephones with unparalleled quality and commendable services rendered to its clients. "Softphone", a blend of computer and technology, is software, which uses SIP Session Initiation Protocol. Backed by years of experience, it delivers customized telecommunication solutions and services to various esteemed Companies, Enterprise, Next-Gen Service Providers ITSPs

Recording Module of Softphone

We, at Adore Infotech believe that quality can only be attained through continuous development and changes as per current technologies, customer's requirements and market trends. Keeping this notion in mind, recently, we have introduced a latest added feature in our Adore Softphone known as 'Recording Module'.

This feature will enable our users to record their call, so that the end receiver can listen to the message after completing his/her current call. One can anytime listen to the message and revert back accordingly..

Our highly experienced team always strives hard to catch the nerve of the clients through introduction of new and functional features in the softphone. With addition of this new feature, we have endeavored to make our softphone more user-friendly and efficient.

How to use this Feature?

Full View of Recording Softphone



Options present in Recording Module

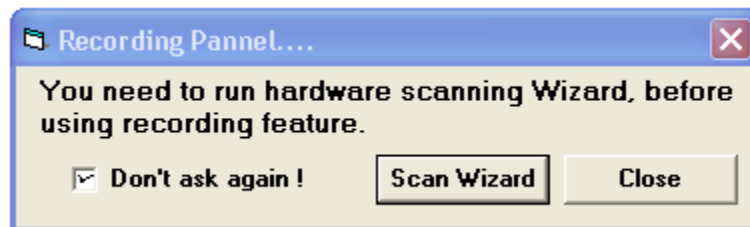
As soon as you start the Adore Softphone, you will see following options for message recording:

Recording Panel

On running "Recording Softphone" for the very first time, following panel will appear on your screen.



This panel will appear every time whenever you will run Softphone until you run recording wizard. Once you run the recording wizard, this panel will no more appear on your screen. If you don't want to record your calls and want to stop nagging this screen For that purpose you need to click on option “don’t ask me again”, which is present on the same panel. Please refer below.



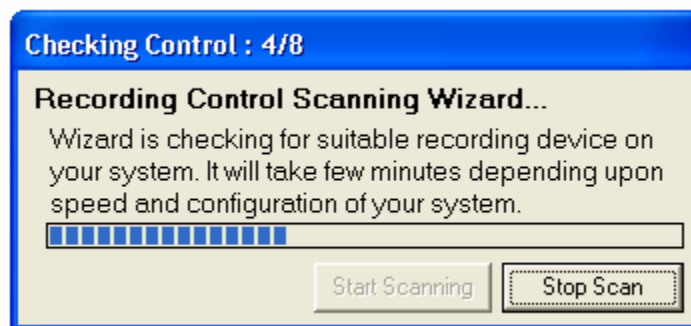
2. System Scanning

To make your dialer able to record conversation, you need to click on the option.....
To view the recording control, you need to click on the option “Scan Wizard, which is present on the “Recording Panel”.



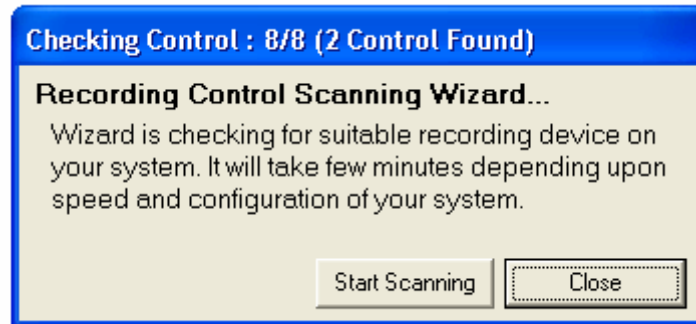
3. Scanning Recording Controls

Clicking on “Start Scanning” will start scanning your system for “Recording Control”. Without this control one can not proceed for recording on the softphone.



If you need to interrupt scanning process in middle, you may click the option “Stop Scanning”, but it may leave your dialer with lack of recording feature. After completion of scanning, click the option “Stop Scan” and as soon as you do that following screen will appear immediately on your system’s screen. If wizard found suitable recording control on your system, it will show this on the title bar. As here in following screen, scanning wizard found 2 suitable controls for recording. If scanning

wizard finds any suitable recording control on your system, you may record your calls, otherwise recording options on your dialer will be disabled. If you face this problem on your system, there may not be present any suitable mixer device with your sound card on your system.



4. Option

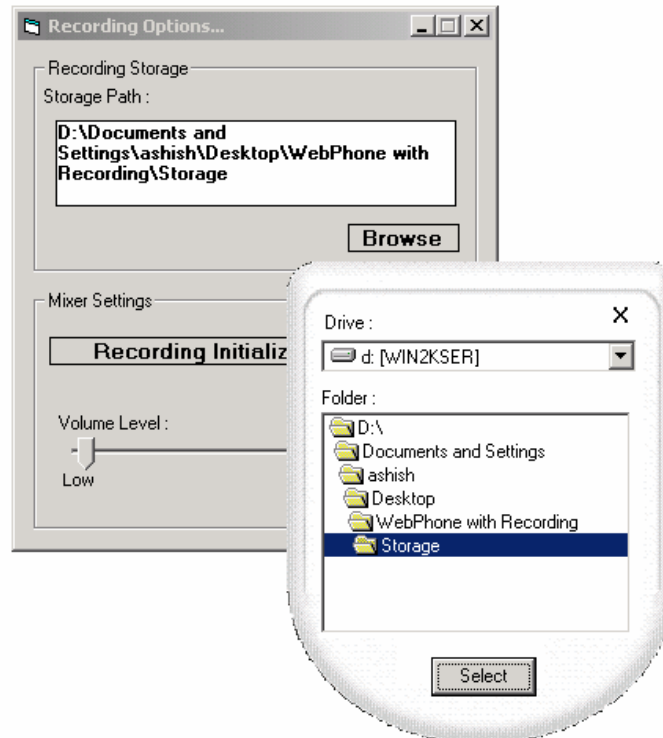
Scanning Wizard configures dialer for recording feature with default settings. If you want to change these default settings, just click on the button "Option" on the softphone.

. By clicking this button a window will pop up on your screen, where you will find a "Default" path to save your recorded files. Following pictures of the windows are attached for your easy reference. Please see the following options:



Storage Path

This option helps you to change the storage path of your recorded files as per your choice or requirement. You just have to click on the button “Browse which will show you tree view of folders on your system, from where you may select your desired folder path to store recorded files.



Recording Initialization Wizard

This option helps you in checking your hardware for recording purpose, so that you may realize any possibility of problem before recording your call. If you want to scan your system for suitable recording controls (in case of, you missed running of scanning wizard at very first use of softphone or you want to troubleshoot recording feature), you need to click on button “Recording Initialization Wizard”, It will start scanning wizard to configure softphone for recording feature.

Recording Volume Level

This control helps you to set volume on which you want to do recording. Always keep this in mind that selection of high volume will result in crispy and distorted sound quality, which can give you an unpleasant end-result. It is advisable to select reasonable level for good results.

By adjusting microphone and speaker volume on softphone, you may get equivalent results.

Ways to Record Message

For recording any message you just have to click on “Record Button” option as soon as your call gets connected.

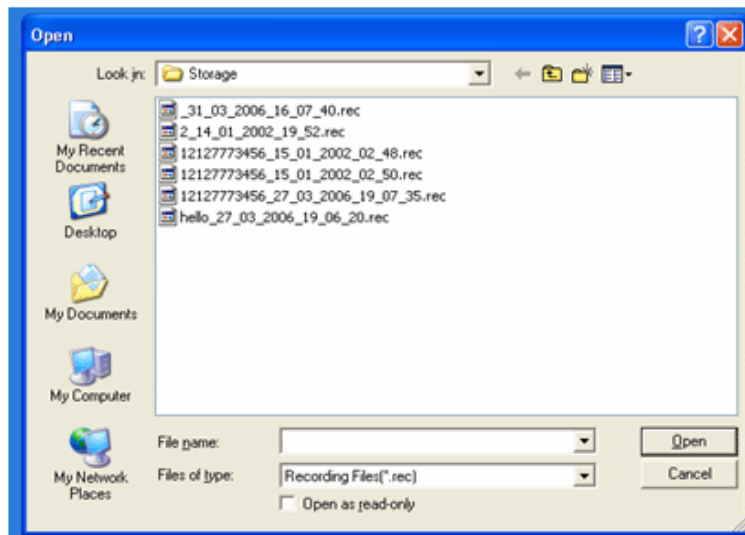


If you want to pause recording in the middle of conversation, just click on the button “Pause”, it will stop recording the call until you don't click on button “Record” or your call get disconnected.

If you want to stop recording in the middle of the conversation, you need to click on the button “Stop”, it will stop the recording the call, but you may carry on your conversation without any hassle.

How to Listen Recorded Call?

To listen to your recorded calls, you need to click on the button “List”, it will show you the list of your recorded conversations. When you selects any of the recorded files from the list of recorded files, it starts to play that file immediately.



When player plays files, it shows information about conversation like identity of second party involve in conversation, date of recording and time of recording.



If you want to pause listening your recorded conversations, just click on the button “Pause”, it will pause the playing recorded file, you may start listening conversation again by clicking the button “Play”.

If you want to stop listening your recorded conversation, you need to click on the button “Stop”.

Conclusion

“Recording Module” is an excellent feature, which gives power to record your conversations for future references. One can very easily execute this feature and enjoy its benefits. In recent future also Adore Infotech would always strive hard to bring out exciting features in the Adore Softphone in order to give it an edge above other models in the market.

Contact Information and Technical supports:

If you are interested to know about our Adore Call Recording softphone, please feel free to ask regarding information .

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Note: This manual is intended to describe features and functionality of AdoreSoftphone with Call Recording feature only. For Adore Softphone user manual visit the site.

http://www.adoresoftphone.com/sip-softphone-user_guide.pdf