

Adore SOFTPHONE

User Manual



www.adoreinfotech.com

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1. Welcome to Adore Softphone

Adore SoftPhone is Softphone that allows you to speak over Internet with any desktops, notebooks to any conventional landline and mobile phones. It supports SIP industry standards, and is fully inter-operable with most major Internet Telephone service provider (ITSP) and VOIP software and hardware. Adore Softphone comes with an intuitive Graphical User Interface and can be easily customized. It's designed with SIP technology that can be used to make outbound phone calls from PC to any telephone. It delivers SIP-based communications and services for PC-to-Phone and PC-to-PC services.

1.1– Adore Softphone Features

- Softphone with g711,g723.1 and g729
- Customized skin interfaces
- Call timer
- Display Credit Time
- Display Balance
- Local signaling (Dial tone, busy, ring back, etc.)
- Redial
- Missed Call Indicator
- Touch Tone
- Recent Call Detail (Missed Call, Dialed Call, Received Call)
- Address Book
- Microphone Volume Control
- Speaker Volume Control
- Work with any full-duplex sound card
- Auto-configuration of settings for easy deployment
- Configuration Wizard
- Uses NEW RFC 3261 compliant stack
- DNS Support

These features would enable you to connect your Softphone to any PC or Phone and enjoy the slashed rates in comparison to traditional phone call.



1.2 - Adore Softphone panel and User Features





2. Installations and Uninstallation

2.1 Account Information

After choosing a VoIP service provider, you will need the following information:

- SIP IP / Domain
- User name
- Password

2.2 System Requirements

Processor Minimum: Intel Pentium III 1.3 GHz or equivalent

Optimal: Pentium 4® 1.8 GHz or equivalent

Memory 128 MB RAM

Hard Disk Space 50 MB

Operating System Windows® Vista®

Windows 2000

Windows XP

Connection IP network connection (broadband, LAN, wireless)

Sound Card Full-duplex, 16-bit

2.3 Multimedia Device Requirements

Adore Softphone requires both speakers and a microphone to make calls. Any of the following configurations are acceptable:

- External speakers and microphone
- Built-in speakers and microphone
- Headset

2.4 Install Adore Softphone

Attention Win2000/XP users! You must have administrative privileges to install Adore softphone. If you are not sure whether you have such privileges, you almost certainly do not have them. Contact your system administrator. Attention Windows 2000! You need to install Microsoft Installer 2.0 from www.microsoft.com before.



2.5 Install Application

For installing application you need to download it from our website www.adoresoftphone.com

Fill the form and download the application Setup.

Adore SoftPhone Lite 1.0



2.5.1 - Run the installation file.

- Window Appears click Next to Proceed.





2.5.2 Select folder where file need to be installed.

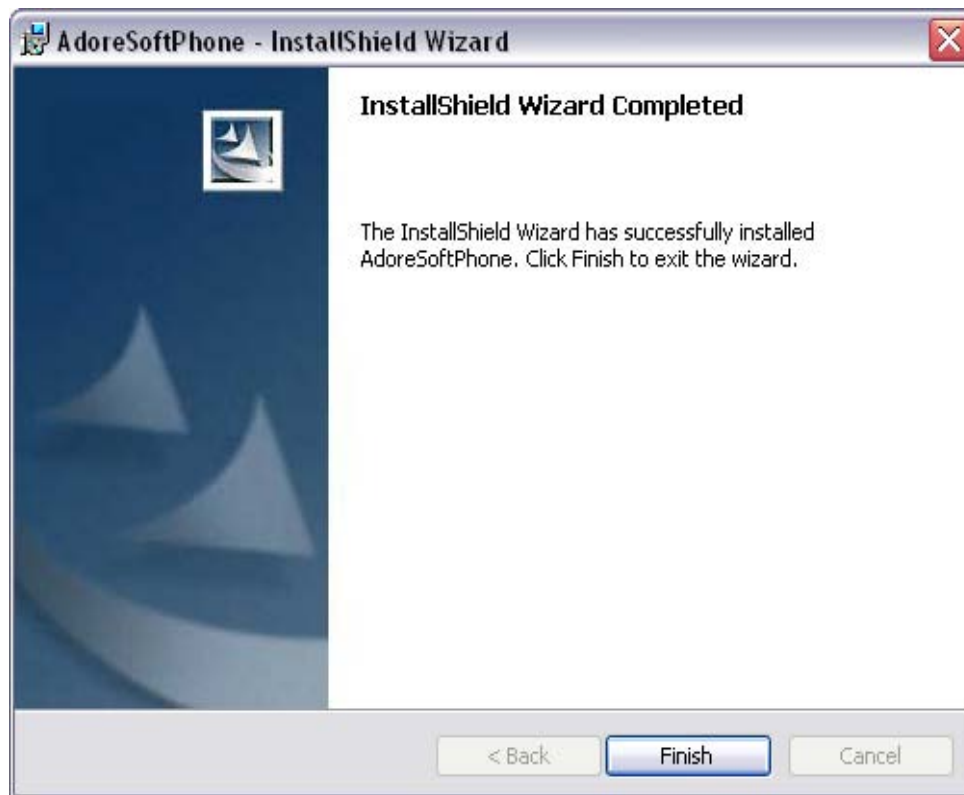


2.5.3 – Installer Ready to Install Adore Softphone, Select Next to continue.





2.5.4 - Click Close to complete installation.



2.6 - Uninstall Adore Softphone

To uninstall Adore Softphone, go to
Control Panel->Add/Remove Programs->Adore Softphone>Install/Uninstall.

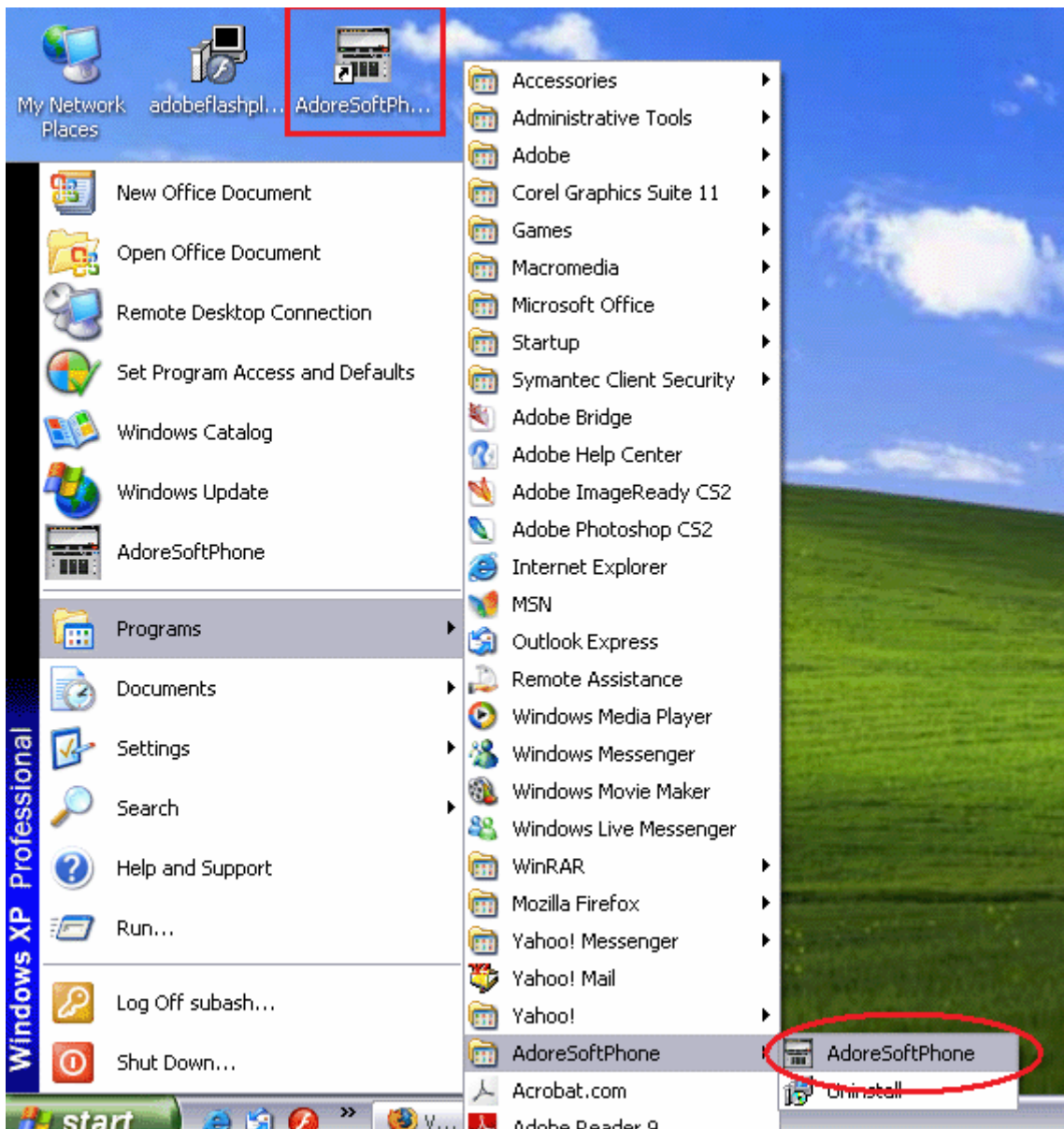


3. Start & Using Adore Softphone

Go to Start-> Adore Softphone.

Or

Click on Icon Adore Softphone on desktop



Using Adore Softphone

If Adore is not already running, start it as you would any other program: Use the *Windows Start* menu or double-click the desktop icon.



3.1 Register your Softphone


- Login window appears
- Enter SIP IP, Username and password.
(If you want to save current SIP IP, User name, Password then Click on Check box "Save")
- Press Login Button
- Base Softphone window open. (With status message "Ready to call...")






3.2 Placing a Call

To make call

1. Press desired number through keyboard or through Dial Pad
2. Press Call button 



3.3 Ending a Call

1. Press  hang-up button.
2. Session message Display "Disconnected..."





3.4 Handling an Incoming Call

On incoming call Message Appear as Shown in Fig.3.4 & highlighted on taskbar

1. Press Call button  to Accept call or Press  to Reject call



Fig 3.4

3.5 Handling Missed Call

The number of calls that were not answered at all or that was not answered because the line was busy.



Fig 3.5

As shown in Fig 3.5 Missed call indicator display List of Missed call. Click on the Indicator, It display List of call that was not answered.



4 Using Phone Book

Contacts allow you to store information about respondents you may want to call regularly. In Phone book you can Add, Edit, Delete and Call to Contact very easily

4.1 Add Contact

- Open Phone Book as in Fig 4.1
- Type Name and Phone No in corresponding Test Boxes
- Press **Add** button



Fig 4.1

4.2 Edit Contact

1. Select on name in list you want to Edit in list box as in Fig 4.2
2. Edit Details you want to edit, Name & Phone number
3. Press **Edit** button



Fig 4.2



4.3 Delete Contact

- Select name from Your Contact List , you want to delete in list box Fig4.2
- Press **Delete** button



Fig 4.3

4.4 Call to Contact

1. Select name from your Contact list, you want to call as shown in Fig 4.3
2. Press **Call** button



Fig 4.4



5. Using Recent Call

By using recent call you can get your call history of Softphone
You can check Dialed, Received & Missed calls

To use Recent call clicks on **Recent Call** then use recent call detail
Use "Clear" button to Clear Respective Detail Calls
Use "Close" button to close the Window





6. Audio Options

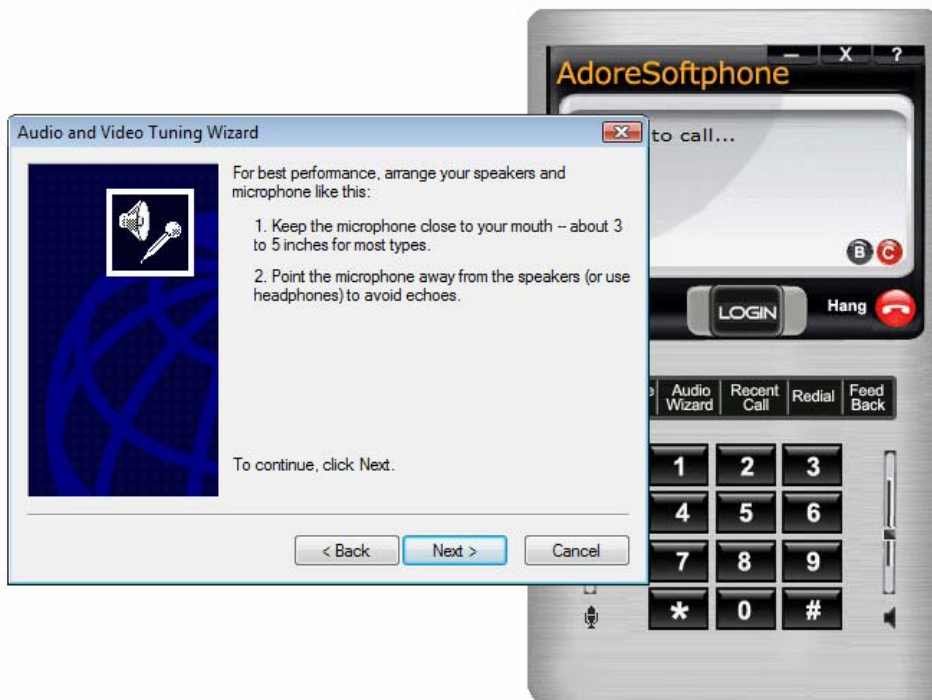
You can adjust the Adore Softphone sound characteristic using standard windows audio controls. Some additional audio options may be set on the Audio wizard. As following these steps under below:

Click On "Audio Wizard" button

Step 1

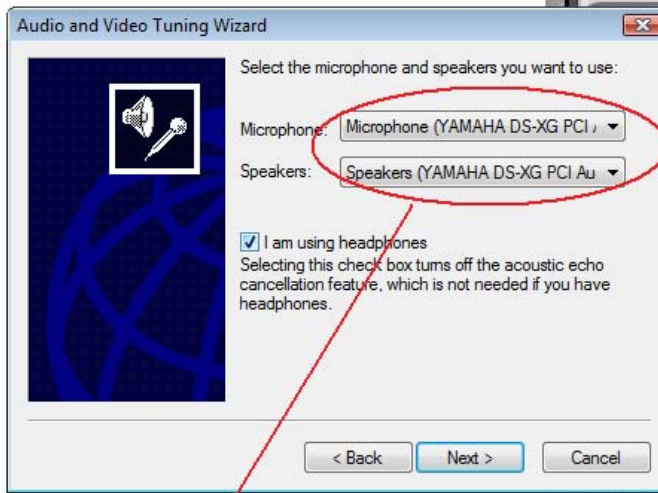


Step 2





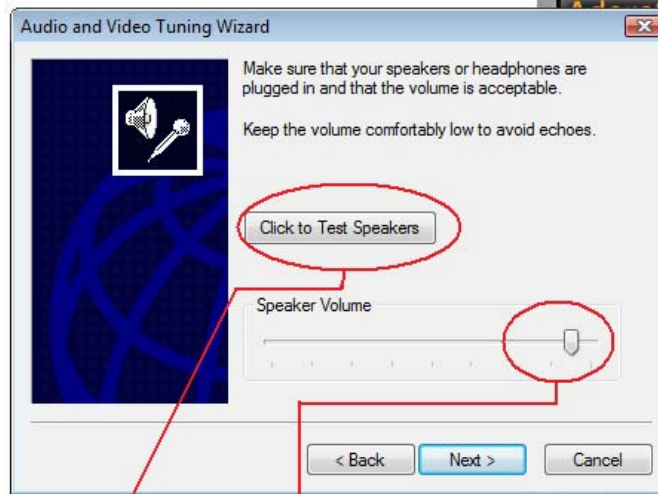
Step 3



Select appropriate Option for Sound card which is install in your system (Microphone & Speaker)



Step 4



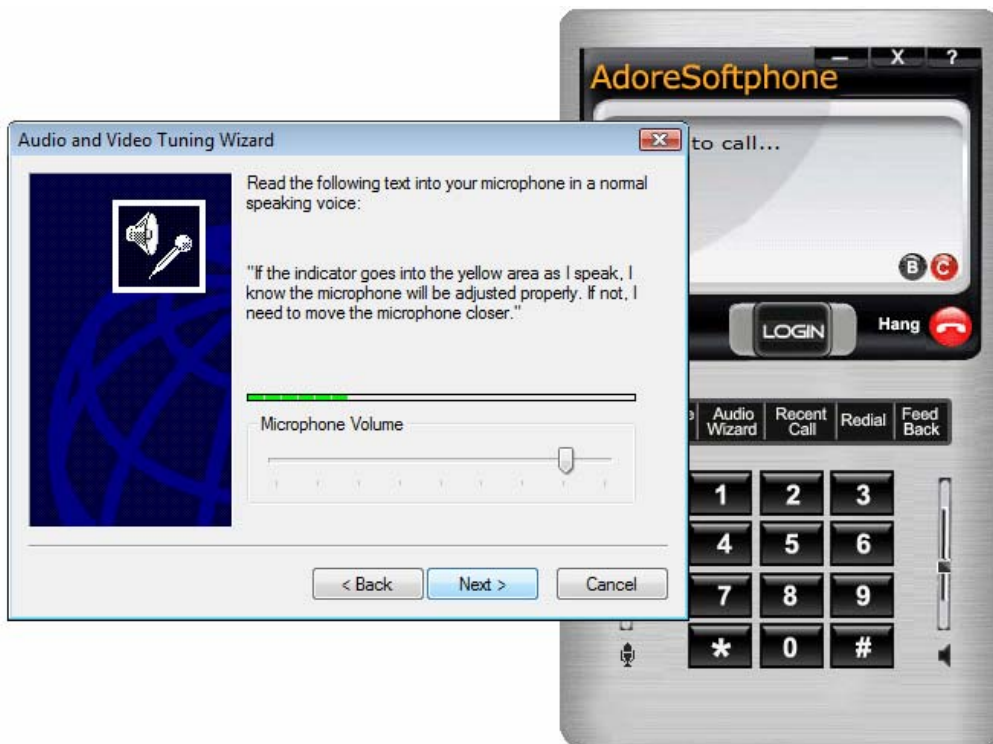
Click to Test Speaker Volume

Make the Speaker Volume high





Step 5



Step 6



By using above steps you can test your system sound & Configure Sound Setting.



7. Trouble Shooting

Problem	Possible Reason	Suggestion
Phone unable to Registered (Keep showing Registering...)	Internet Connection is too slow or Drop / Server Not responding	Check your Internet Connection / server setting
	User name and password is wrong	Cross check username and password (password is case sensitive)
Voice is too slow / voice is not audible	System volume is Low / sound driver not present / disable	Increase Volume by using system volume Use Audio wizard to check Ref: 6



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