AdoreSoftphone™

ADORE SOFTPHONE
iPHONE SIP CLIENT USER GUIDE

Adore infotech

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Glossary

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1. Overview

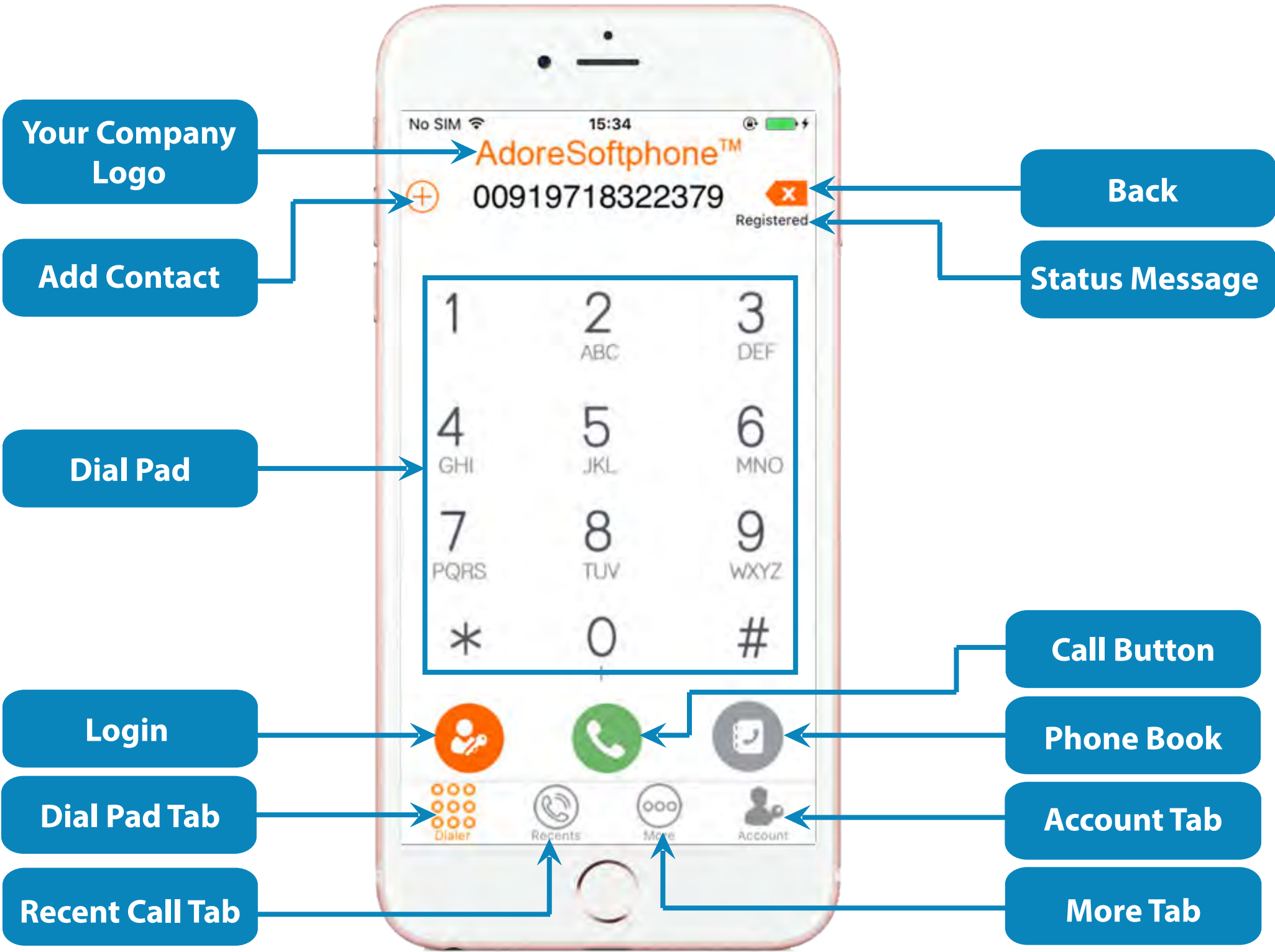## 1.1 About Adore SIP Client for iPhone

iPhone SIP Client is uniquely designed and developed to add the power of making VoIP calls directly through the iPhone. Since its development by Adore Softphone, the iPhone Softphone has significantly made a distinctive place in the SIP Softphone market. The features and qualities which are amassed in the Adore iPhone Sip Client are as standard as the iPhone itself. It is fully compatible with all the latest series of iPhone and performs the marvelous job of commencing VoIP calls from the iPhone. Woks on the SIP platform, the iPhone SIP client is easy to use and has a reliable and customizable interface that will turn your iPhone or iPod into a wonderful VoIP phone. With delivering the outstanding audio quality, the Adore iPhone Sip Client leads in the iPhone apps for VoIP Calling.

1.2 Adore SIP Client for iPhone Features

- Customized with company logo/name
- Unlimited user license
- SIP protocol support
- Making and receiving calls
- Codecs supported: G729, G722, G711,GSM
- Codecs Selection
- Call timer
- Balance Display
- Recent Call
- Phone Book (Synchronize with Phone Address Book)
- Add contact from App
- Local signaling (Dial tone, busy, ring back, etc.)
- Redial
- Speaker
- Mute
- Touch Tone
- Silence Suppression
- Echo Cancellation
- Registration Timeout
- Proxy Setting

These features would enable you to connect your Softphone for iPhone to any Phone and enjoy the Slashed rates in comparison to traditional phone call.

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2. Adore SIP Client Panel and User Features

Your Company Logo

Add Contact

Dial Pad

Login

Dial Pad Tab

Recent Call Tab

Back

Status Message

Call Button

Phone Book

Account Tab

More Tab

AdoreSoftphone™
00919718322379
Registered

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0	#

Dialer Recents More Account

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3. Installation And Setup

3.1 Account Information

After choosing a VoIP service provider, you will need the following information

- SIP IP/ Domain
- User Name
- Password

3.2 Device Requirements

- iOS Supported : iOS (5.x, 6.x & 7.x version)
- Internet Connectivity: Wi-Fi, 3G

3.3 Install Application

Please follow any one of the process (3.3.1 or 3.3.2) to download

3.3.1. Process to download & Install in iPhone Device

| Download Adore SIP Client on your iPhone Device |

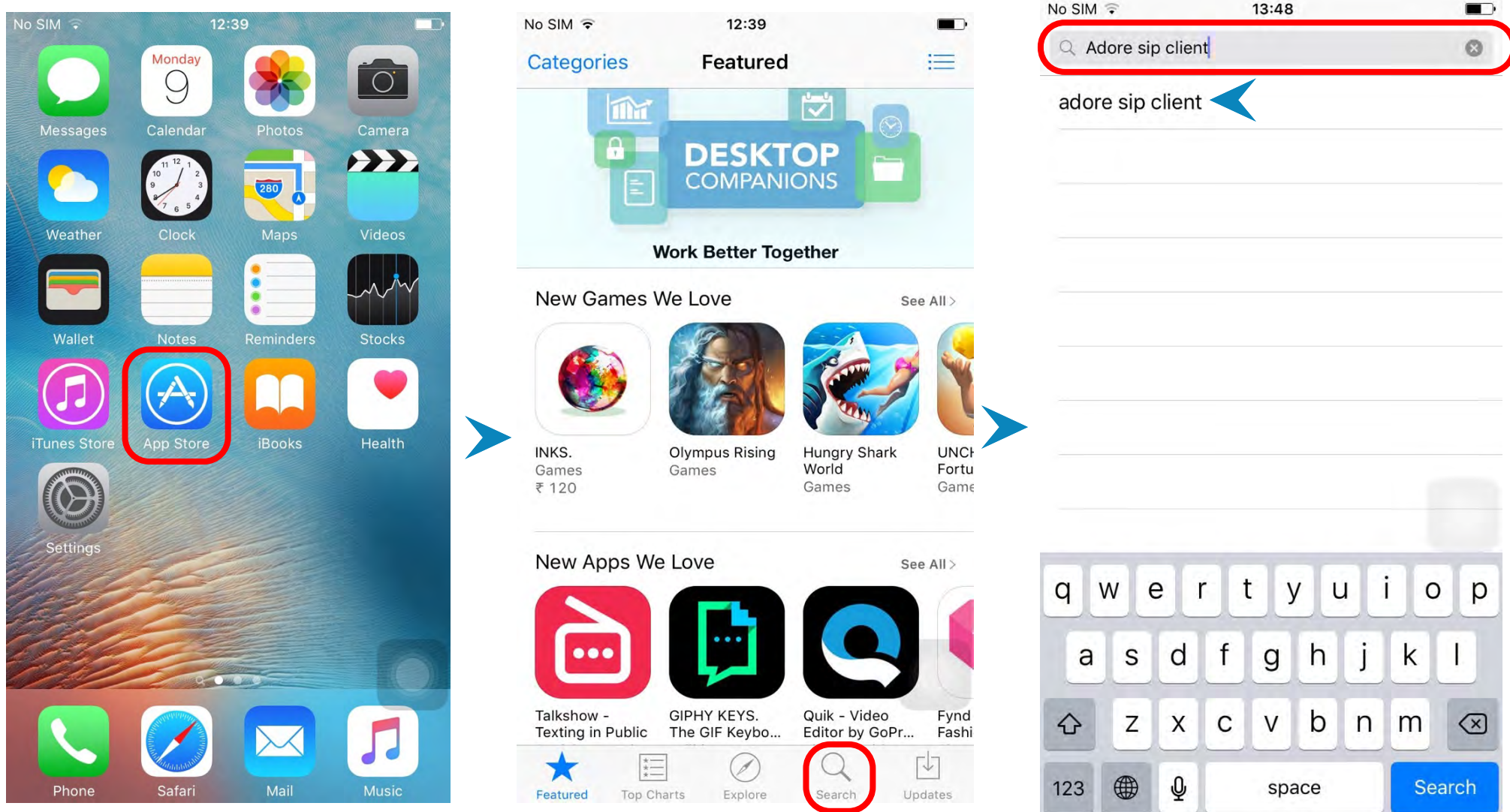Press on App Store icon, Click on Search button and type Adore SIP Client as shown in Fig.1

Fig. - 1

Note: Make sure device is connect with Internet

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Next page will be open from there you can download the Application by click on below.
As Shown in Fig.- 2

Click Here to Download

Now you have needed to sign in if you have an account select "use Existing Account" and if You don't have any account Select "Create New Account" as shown in fig. 3
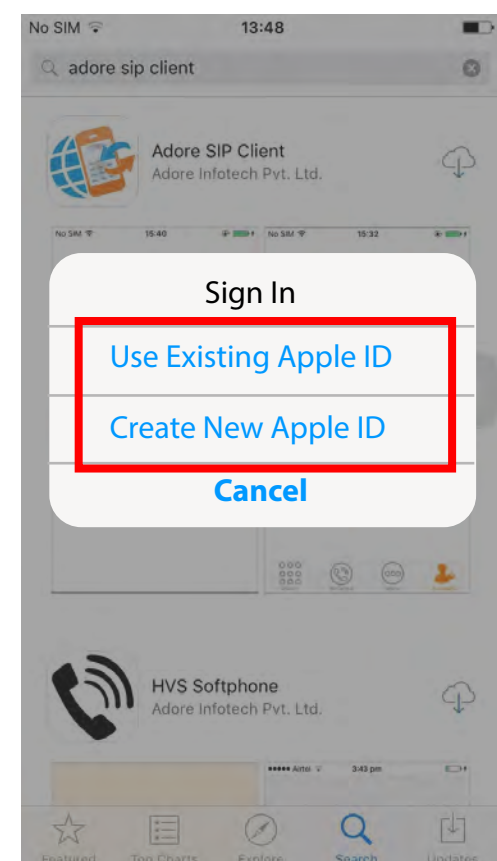
Fig.- 2

Fig.- 3

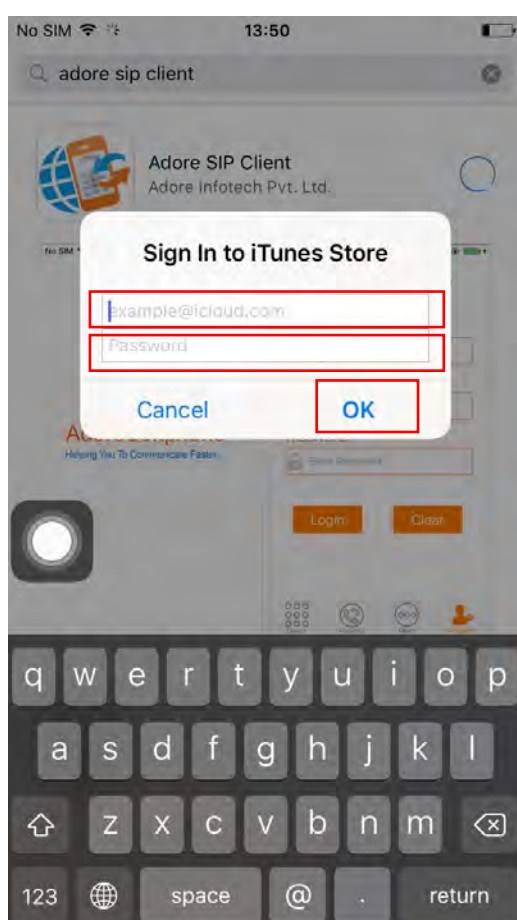If you select "Use Existing Apple ID" then you have to type username and password and click "Ok" button. As shown in fig. 4

If you don't have Apple ID than you need to create a Apple ID, after that are you able to download Adore SIP Client from Apple Store.

Download Starting

Fig.-4

Fig.-5

Now "Adore SIP Client" install on your iPhone Device, and are you able to make call by using "Adore SIP Client".

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3.3.2 Process to download in iMac & Install in iPhone Device

Step.1 Download Adore SIP Client on your iMac

To Download Adore SIP Client on iMac, iTunes must have to be installed on iMac Open the iTunes & click on "Sign In". As shown in Fig.-6
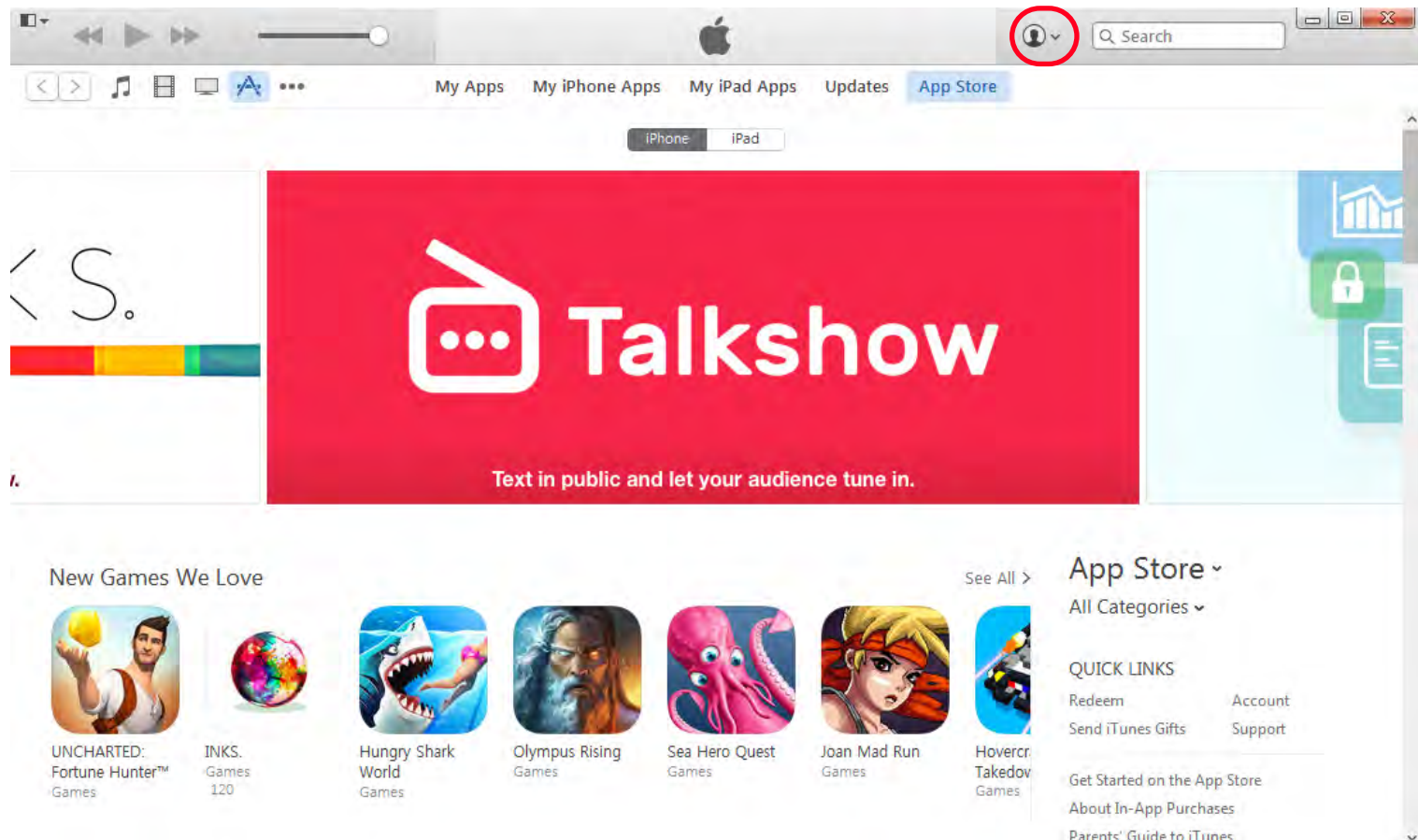

Fig.- 6

Now you have need to "Sign In" with your existing apple account & if you don't have then Create new account. Enter Your Apple Id and Password and click on Sign In button. As shown in Fig.-7
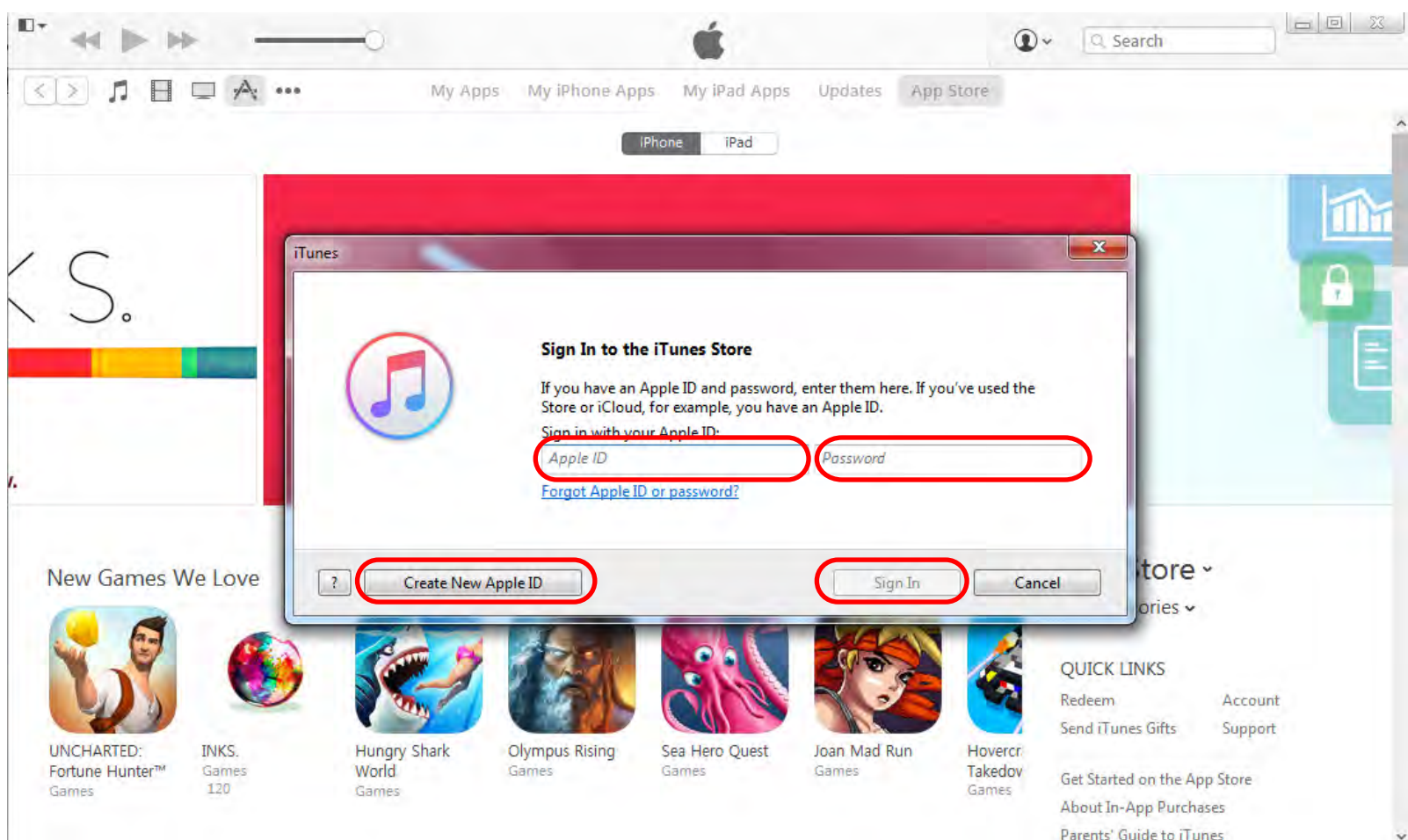

Fig.-7

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After sign in with your Apple Account, you have needed to search store for our application with the keyword "**Adore SIP Client**" & click on Download button to download the application. As shown in fig.-8
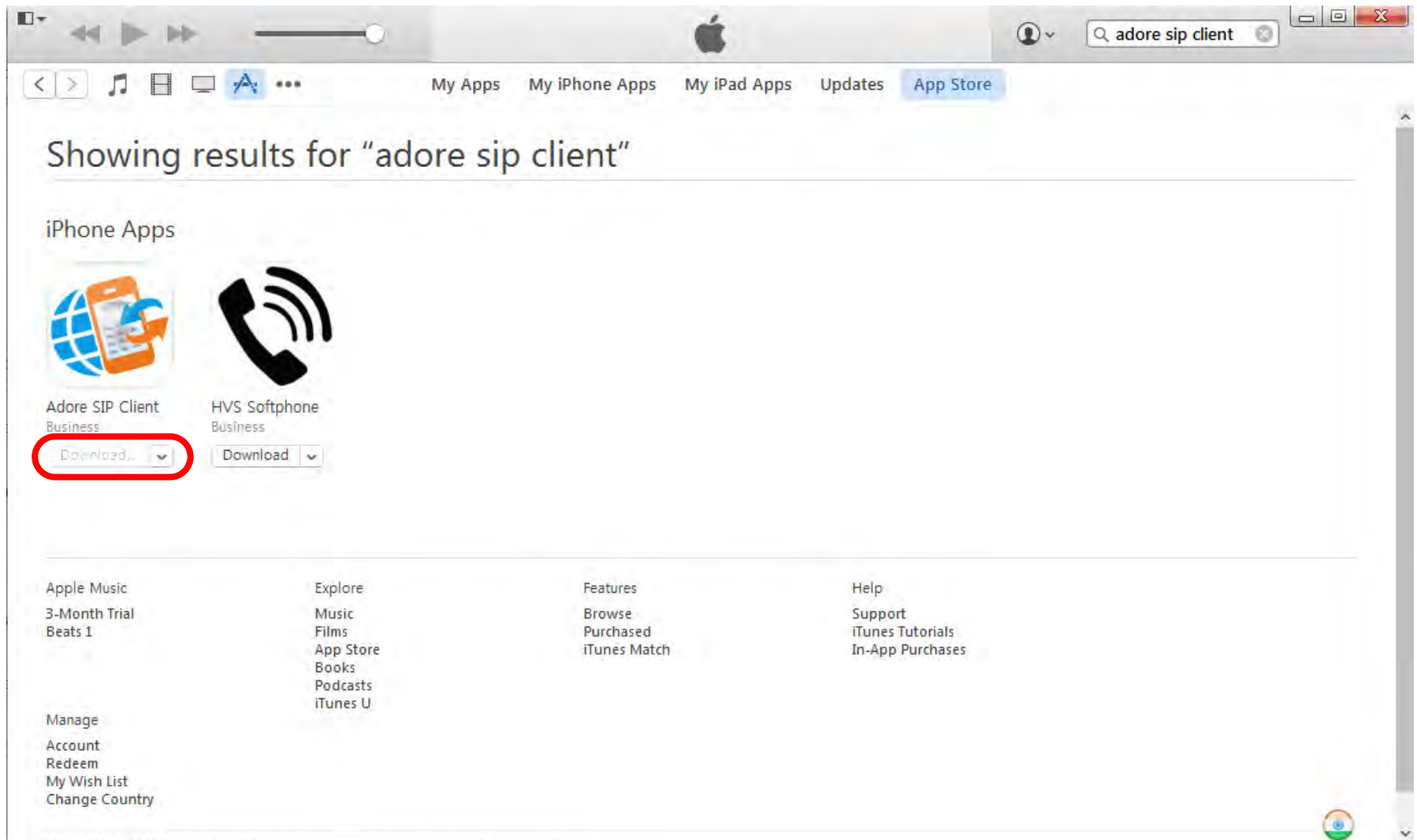

Fig.- 8

Now the Adore SIP Client downloading start, after downloading completed, it will be stored in iTunes LIBRARY. As shown in fig -9
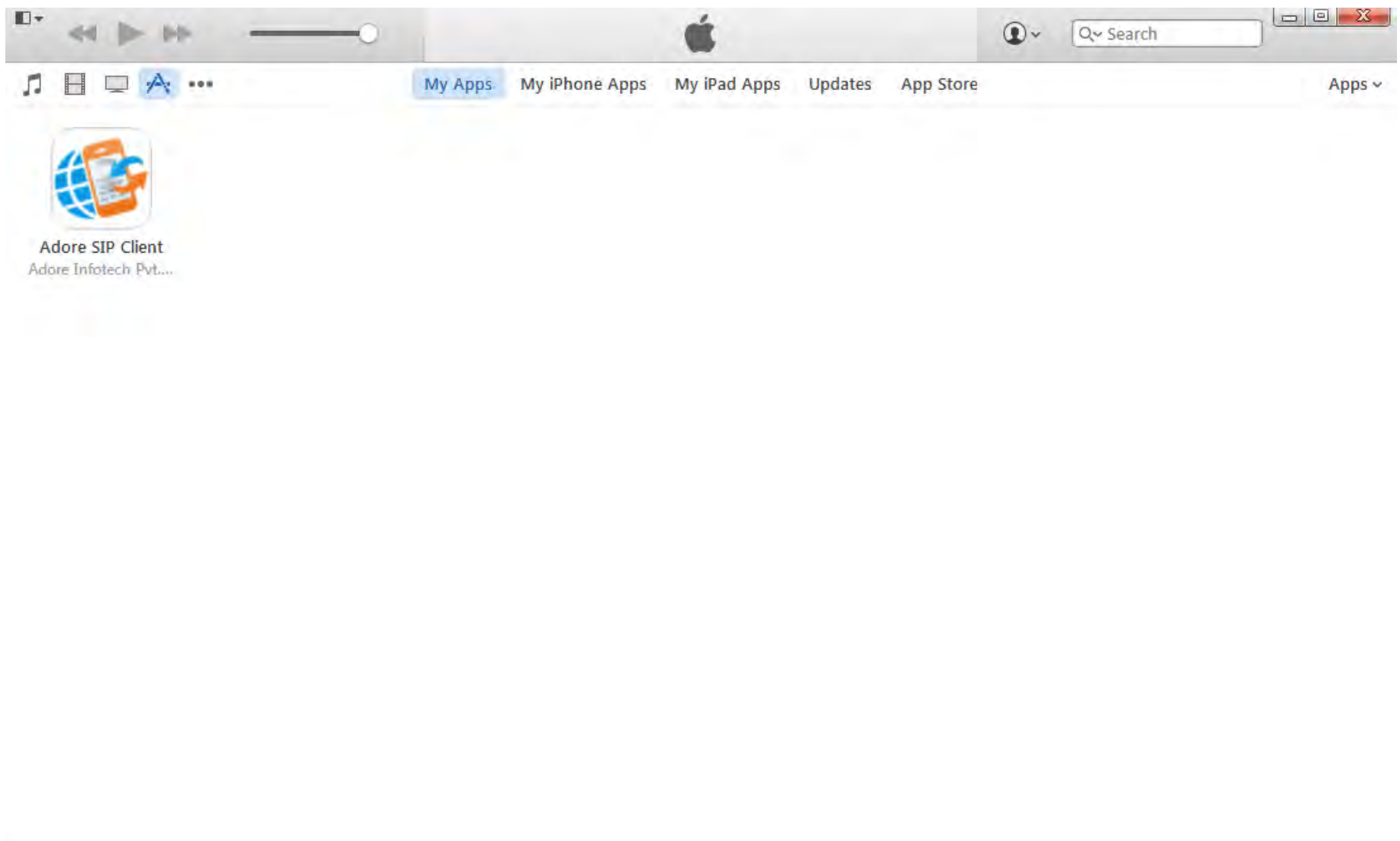

Fig.-9

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Step.2 Moving the Adore SIP Client Application to Your iPhone Device

To Begin connect the Device to your iMac using a USB cable or cradle. Allow the synchronization process to complete. Right click on "Adore SIP Client" and select "Show in Finder" tab as shown in Fig.-10
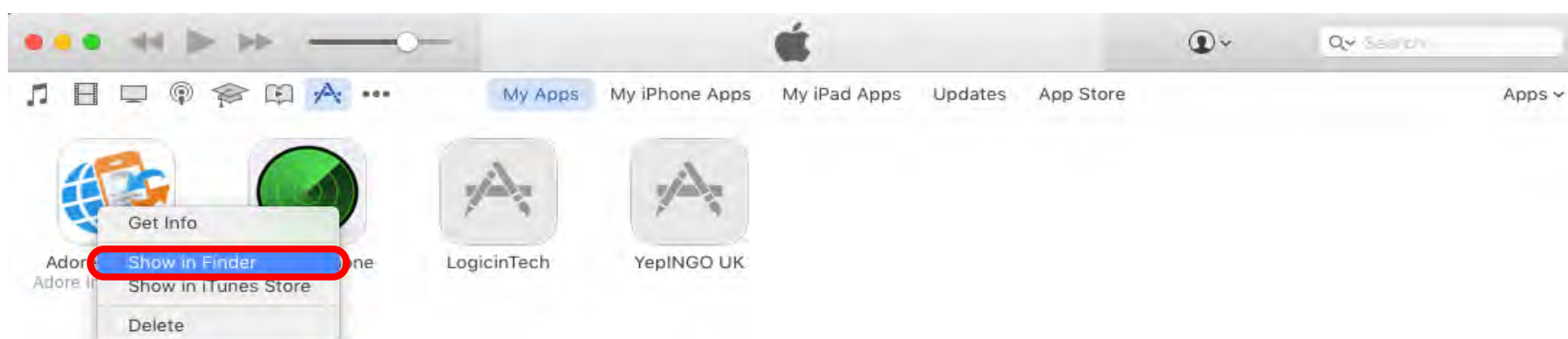

Fig.- 10

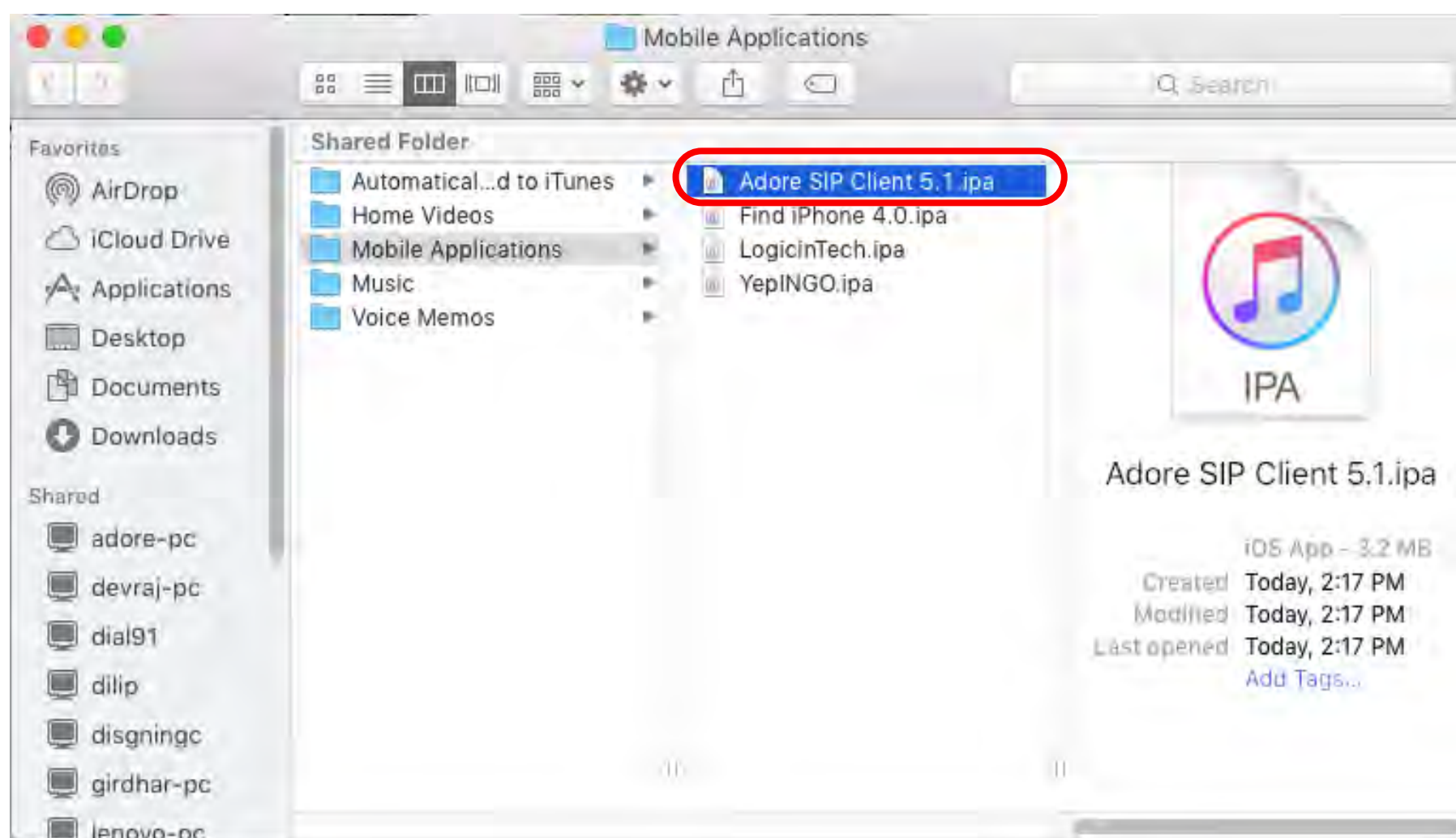Click on marked below "Adore SIP Client". As shown in fig 11

Fig.-11

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Now click "Install" button as marked below. As shown in fig -12
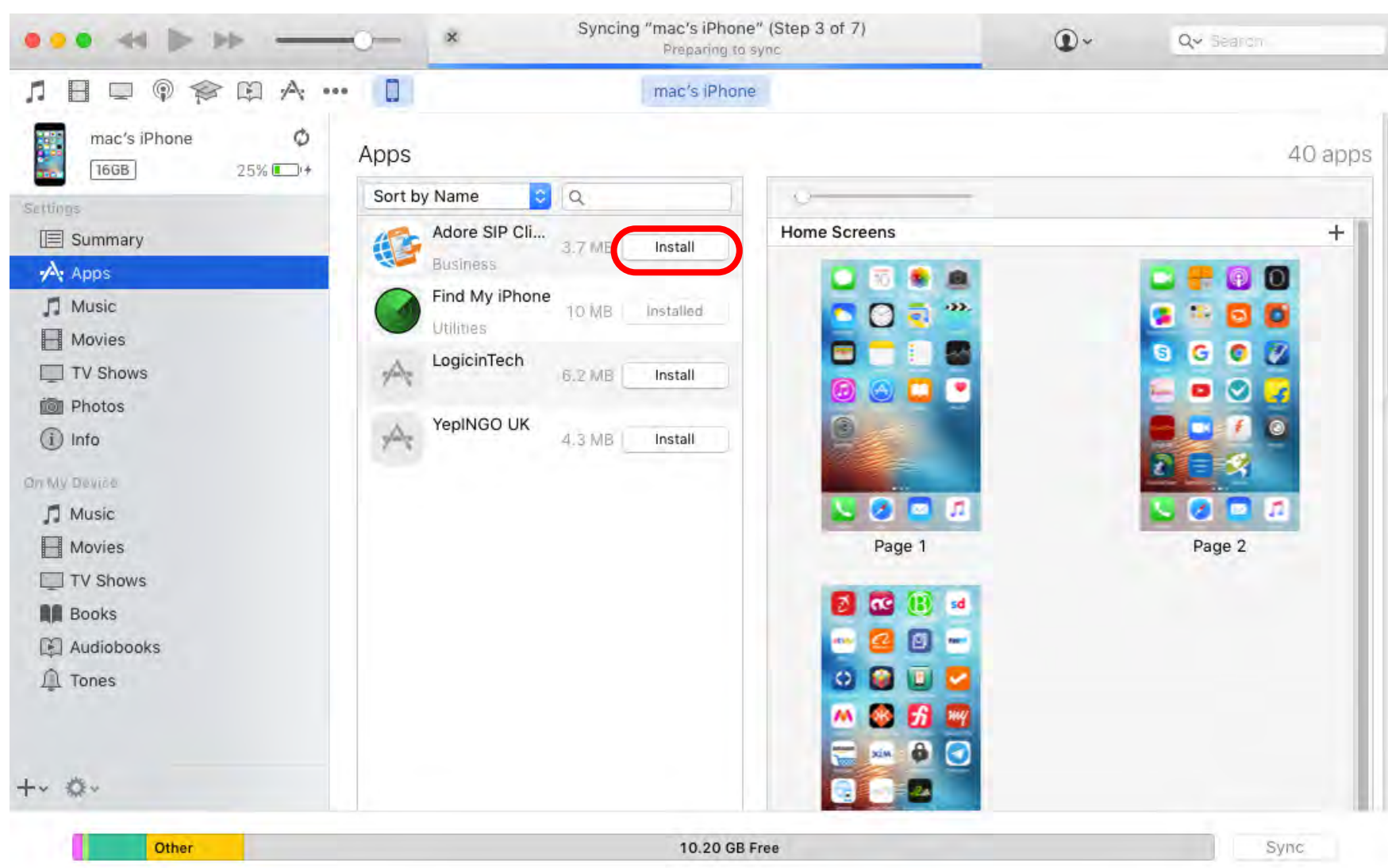

Fig.- 12

Click "Apply" to transfer "Adore SIP Client" on iPhone Device. As shown in fig 13
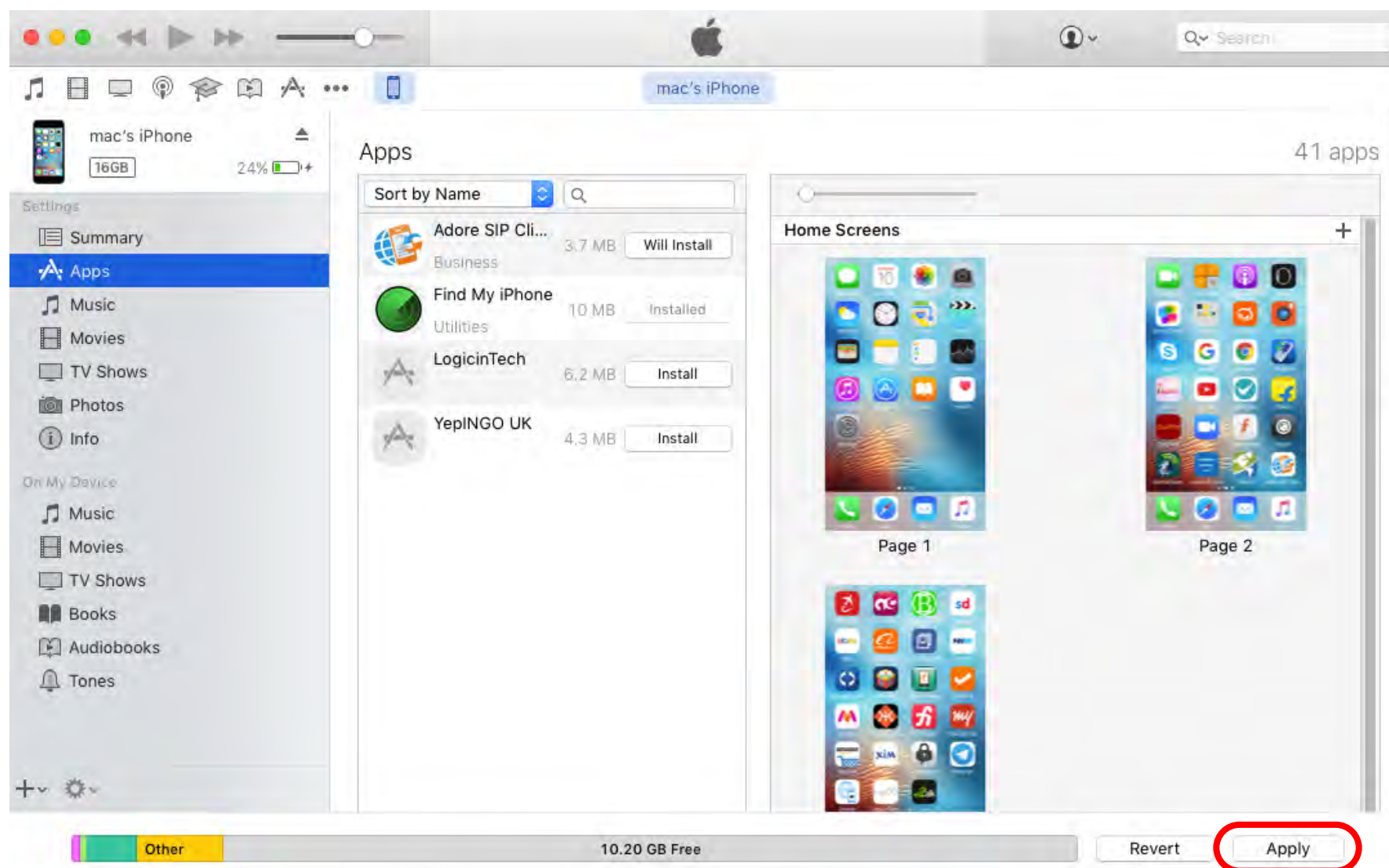

Fig.-13

Now Adore SIP Client install on your iPhone Device and are you able to make call.

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4. Uninstall Adore SIP Client from iPhone

To uninstall Adore SIP Client from your iPhone Device, simply do the following:

1) Hold your finger on Adore SIP Client icon for the application you wish to uninstall until the icons on your home screen begin to shake or wiggle (the same action you take to move or re-arrange Adore SIP Client icon) as shown in fig. 14
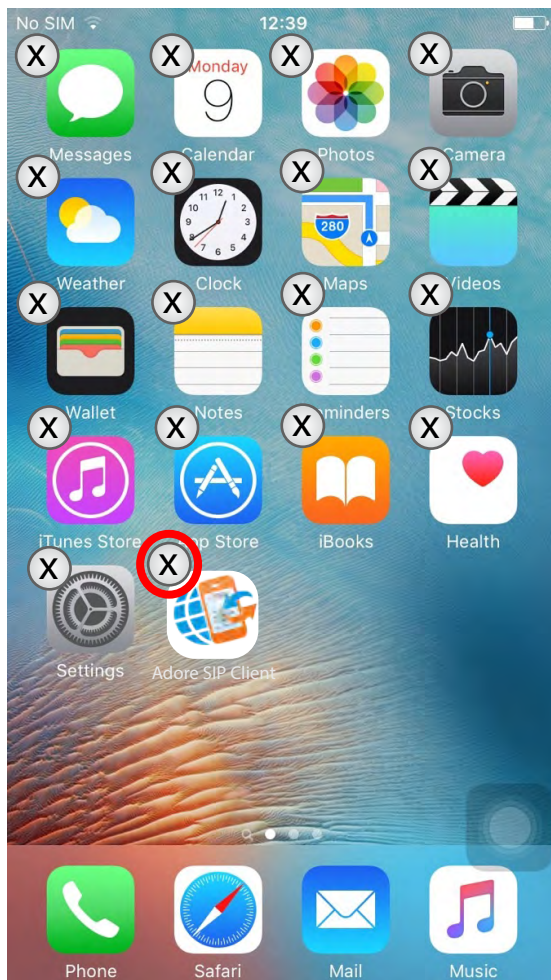

Click the "**X**" in the upper left hand corner of the icon for the application you wish to remove And press delete button .As shown in fig. 15

Delete "Adore SIP Client"

Deleting "Adore SIP Client" will also delete all of its data
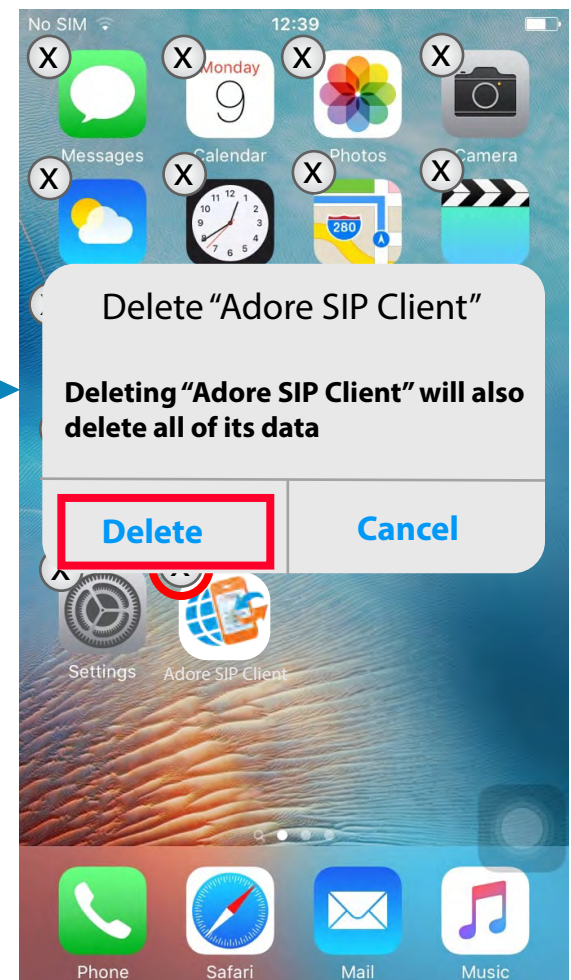
Delete | **Cancel**

Fig.- 14

Fig.- 15

5. Start & Using Adore SIP Client

5.1 Register Adore SIP Client

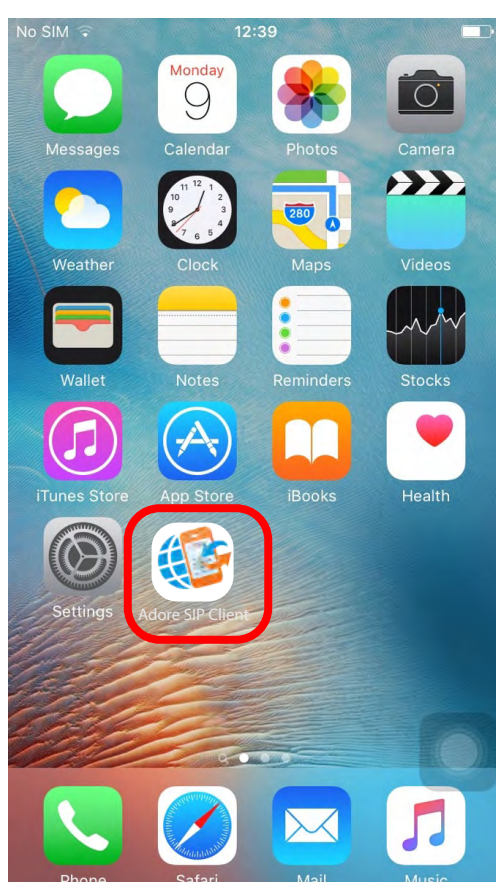Click "**Adore SIP Client**" to open the application. As shown in fig-16

On click "**Adore SIP Client**" Login Windows will appear.
Here you need to enter below information:
* Enter SIP IP / Domain
* Enter User Name
* Enter Password

Press **Login** Button. As Shown in fig- 17

Note1: If SIP IP/Domain is hardcoded / Locked in the Mobile Softphone, user needs to enter only Username and Password.

AdoreSoftphone™

SIP IP
102.557.25.68

USER NAME
851035

PASSWORD
******

Login | Clear

Fig.-16

Fig.-17

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Fig-18

After Login Dialpad will appear with status message "Registered".
As Showing in Fig.- 18

5.2 Placing a Call

To make call
1. Press desired number through Dial Pad.
2. Press "Call" button. As shown in fig.19

When Call is in progress its display
"Calling…" as Shown in Fig-20
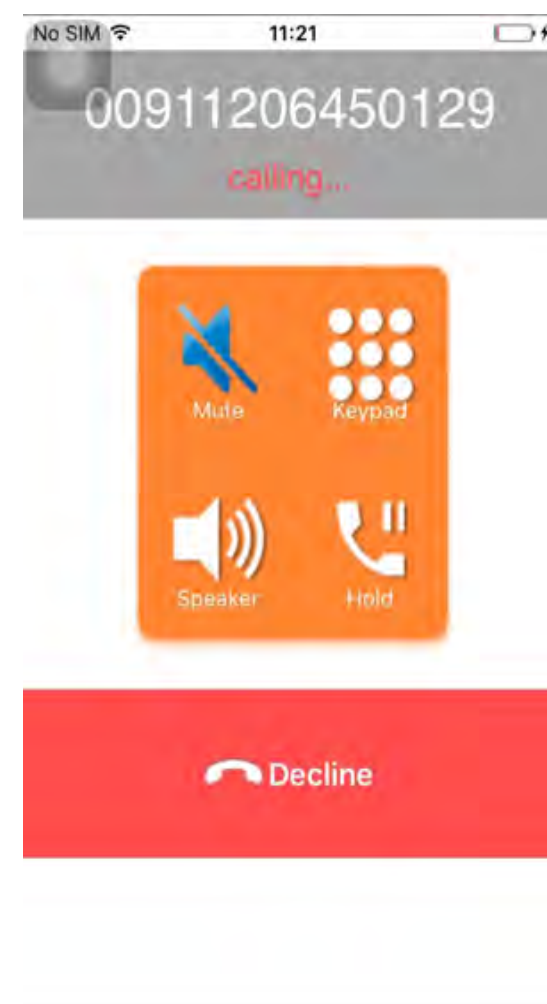
**NOTE : WHEN CALL IS ESTABLISHED
CALL TIMER WILL START.**

Fig-19

Fig-20

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5.3 Ending a Call

Press "Decline" button to ending a call and status message displayed "call ended". As Shown in Fig.-21
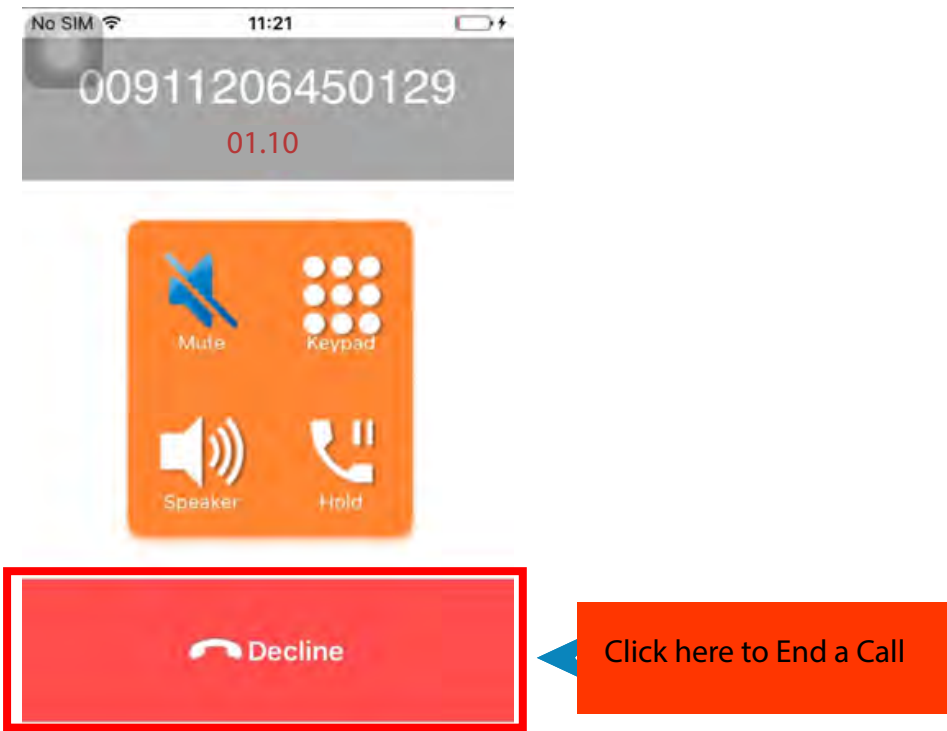

Fig-21

5.4 Handling an Incoming Call

On incoming call, the Screen will display. Press **"Answer"** button to Accept Call or Press **"Decline"** to Reject Call. As shown in Fig.-22

Fig-22

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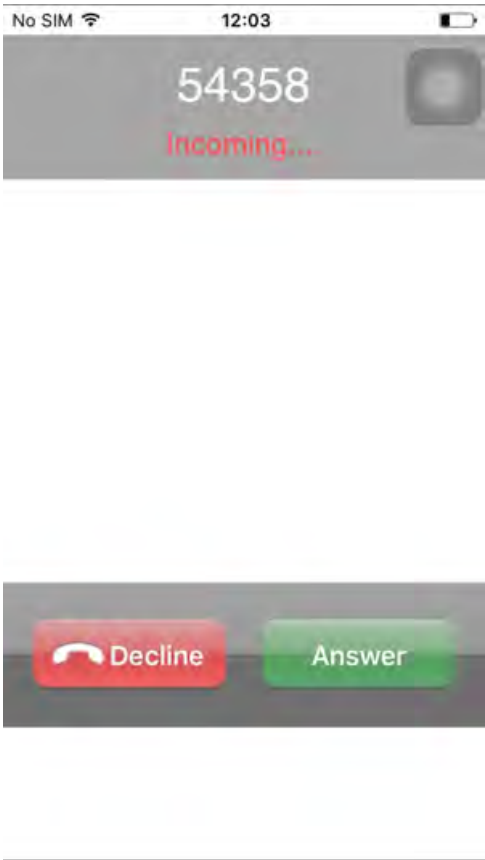Toll Free : 1 800 498 6429
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6. Add Contact from App

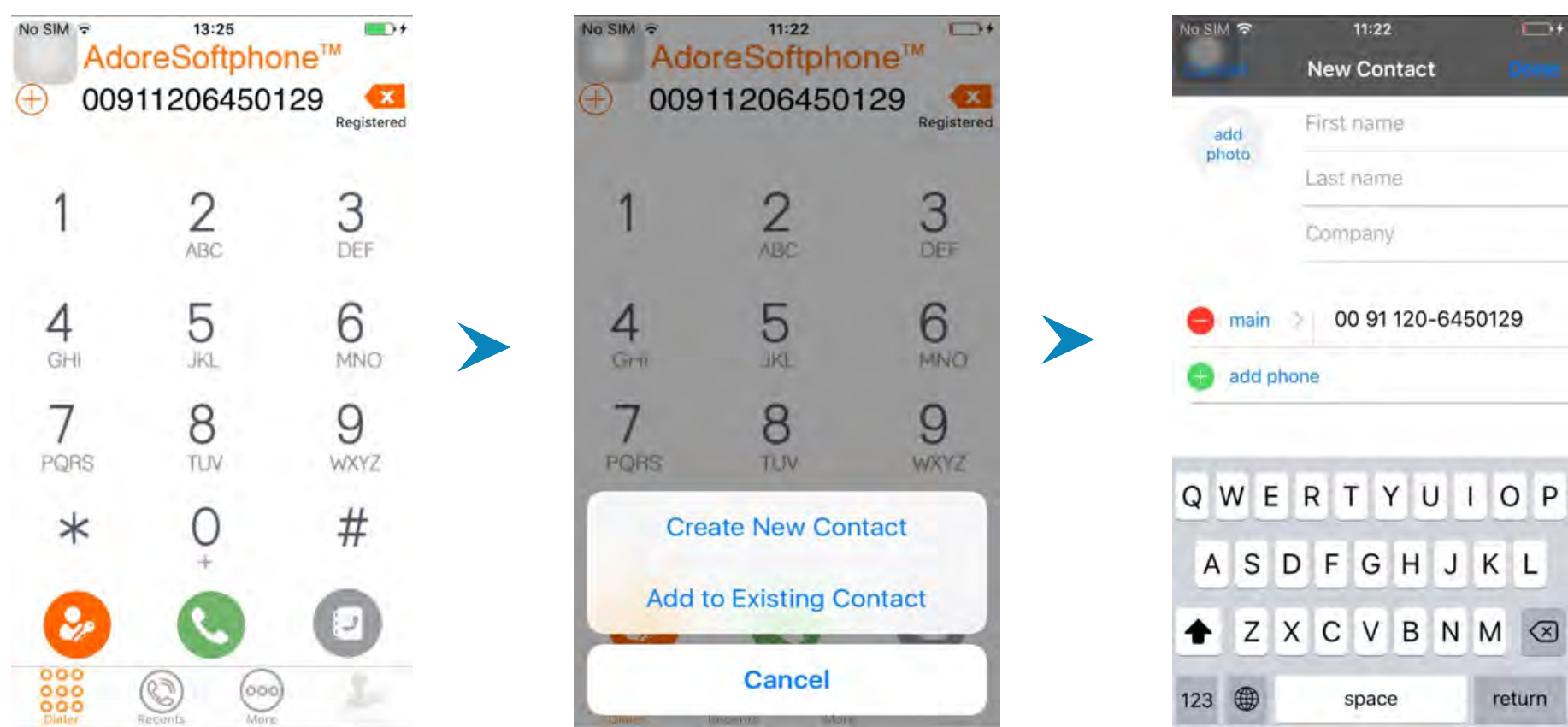You can add directly your contact from App. As shown in fig-23

Fig-23

7. Using Recent Call

By using recent call you can get your call history of last dialed number. By click on Recents tab & select any number which you wish to call. As shown in Fig. - 24
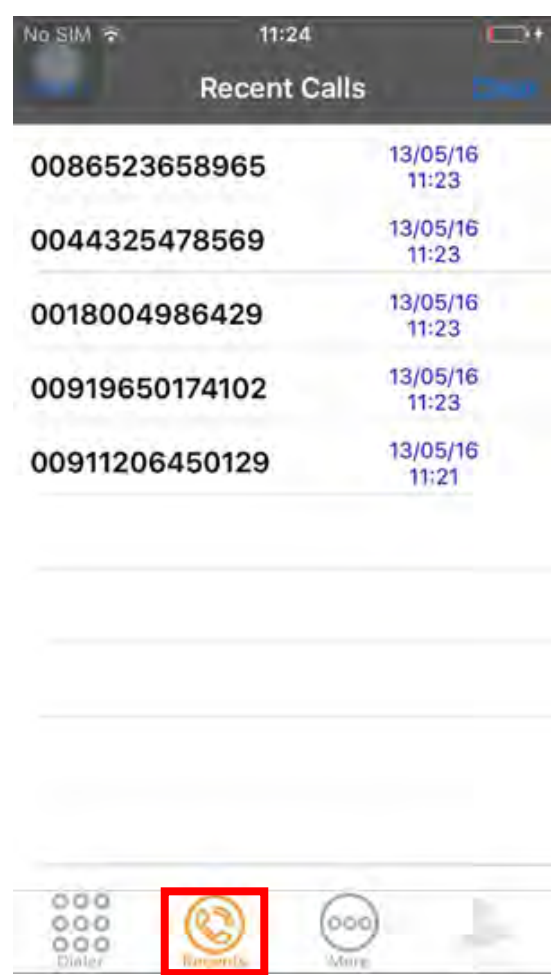

Fig-24

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8. Using Phone Book

You can get your Phonebook with all Device Contact List by click on contacts tab and Select Contact Name which you wish to Call.
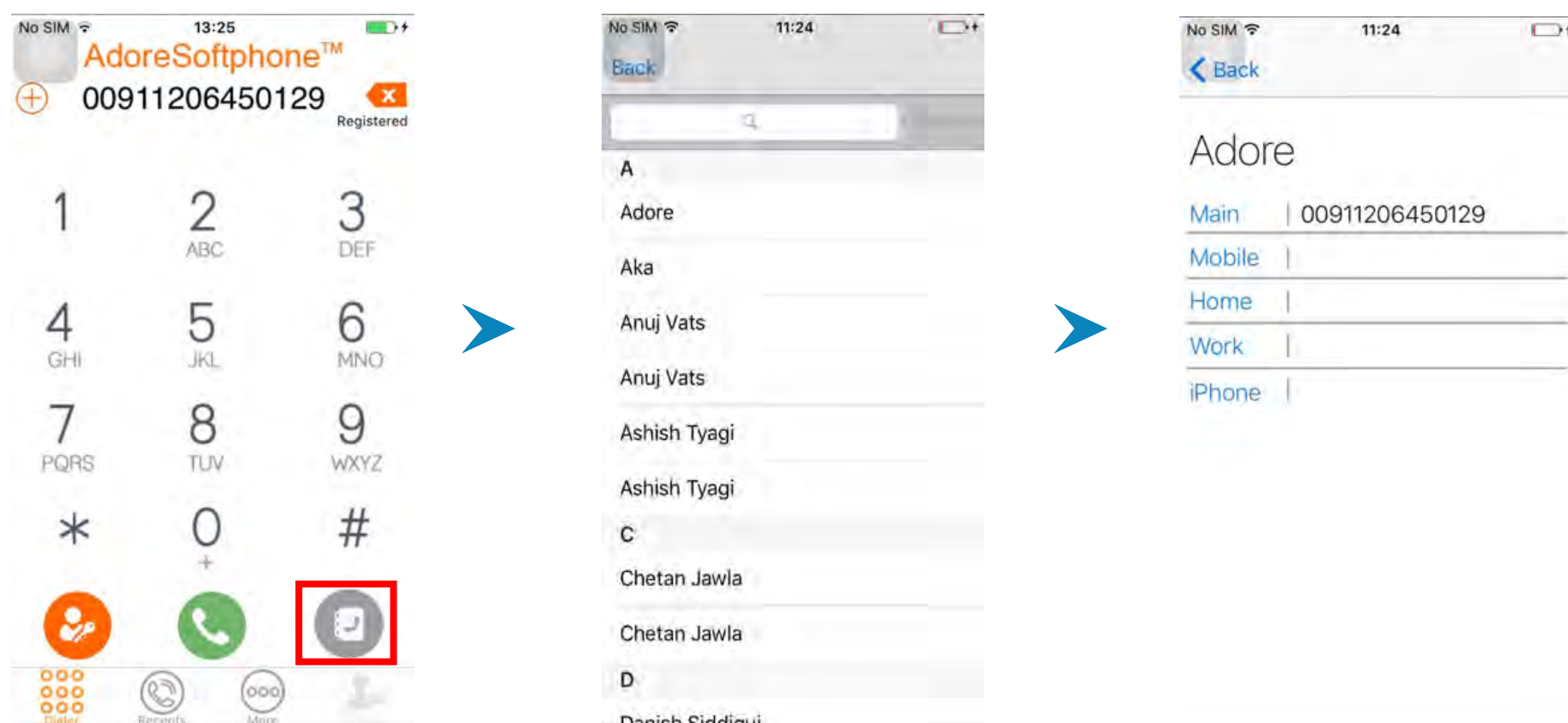As shown in Fig.-25

Fig-25

9. Settings

Click on **"Settings"** tab of iPhone to set on Adore SIP Client settings. (As shown in fig-26)
After click **"Settings"** tab you will be see below screen on your iPhone device. Now click on **"Adore SIP Client"**. As shown in fig.-27
After click **"Adore SIP Client"** you will be see below options **Advanced**, **Phone / Media** and **Network**. As shown in fig.-28
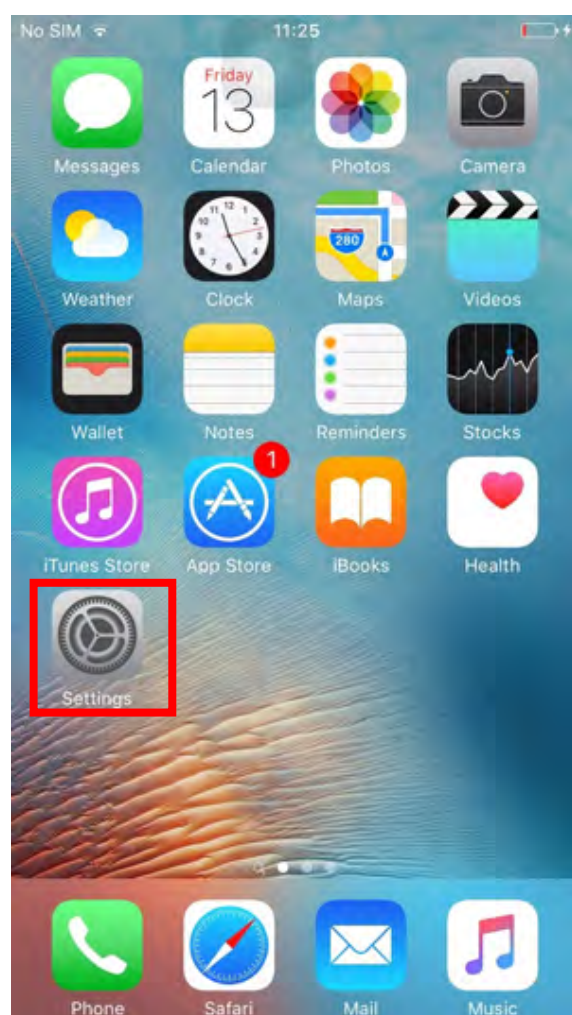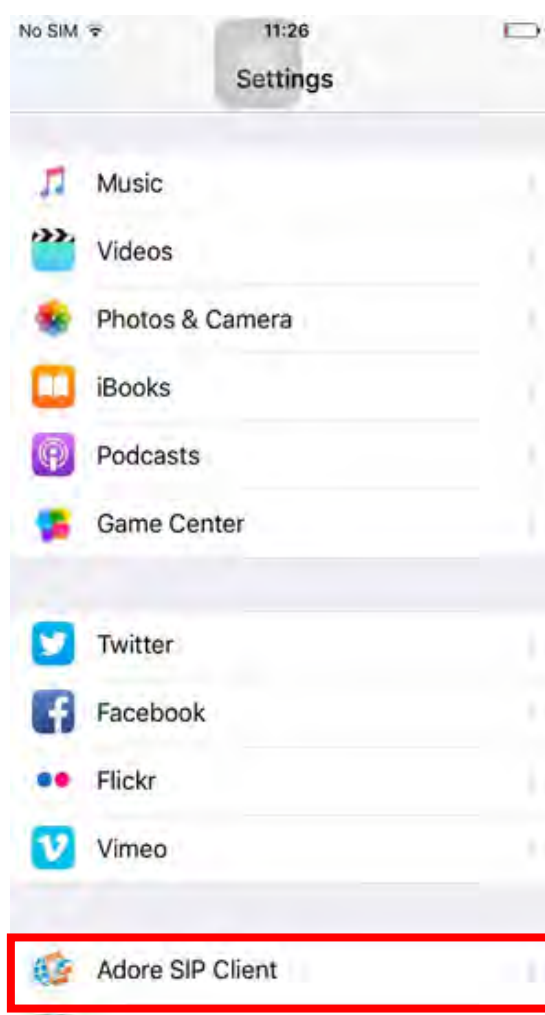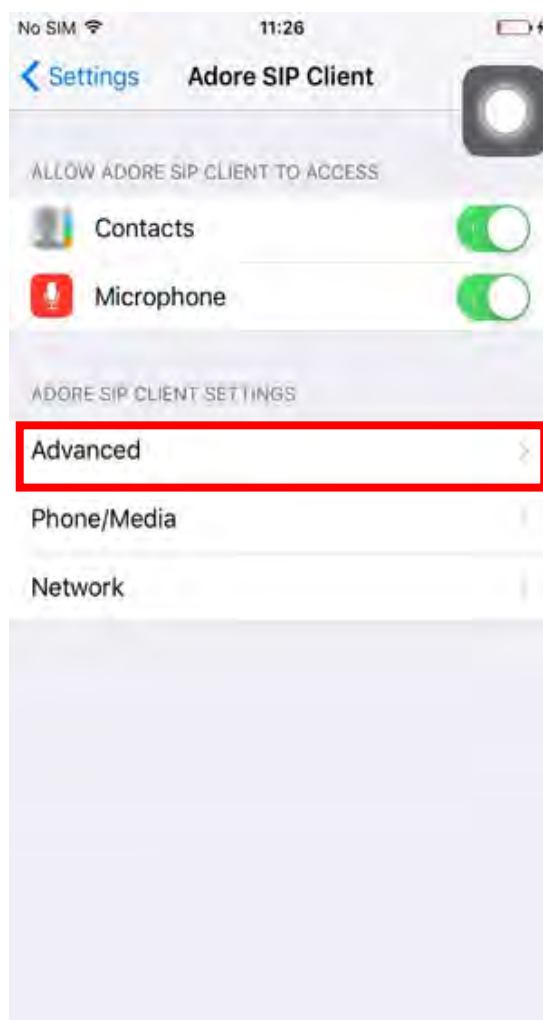

Fig-26

Fig-27

Fig-28

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9.1 Advanced

To set Proxy Server and other advanced option click on Advanced tab as marked below. (As shown in fig-29).

After click "Advanced" tab you will see below screen. Set your Advanced options as you wish. You want to back main menu click on "Back" tab.
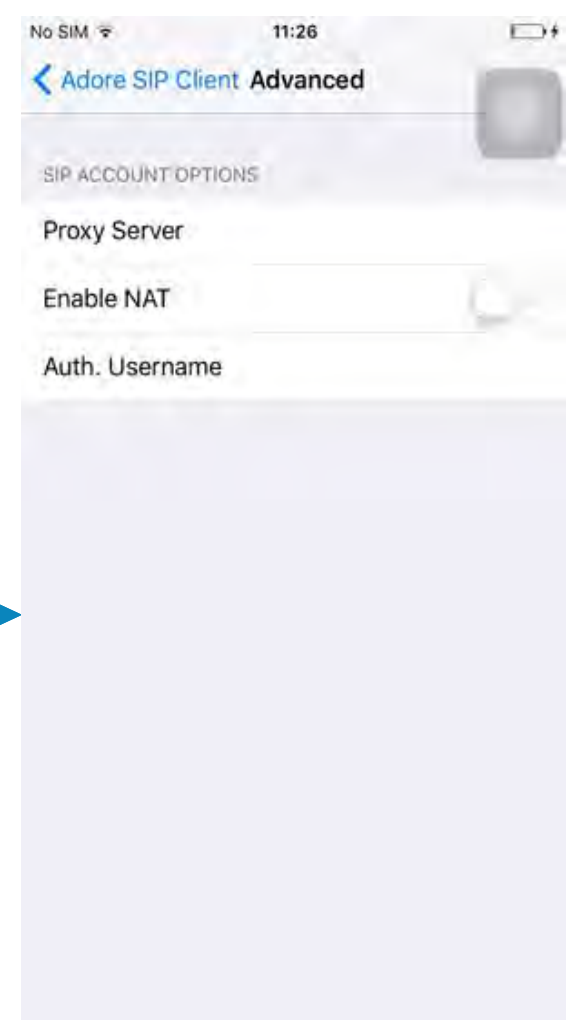
Fig-29

9.2 Phone /Media

Click on "Phone / Media" tab. (As shown in fig-30)
After click "Phone / Media" tab you will see below options Echo Canceller, Silence Detector, Codec (for Audio Codecs) and Send DTMF with INFO.
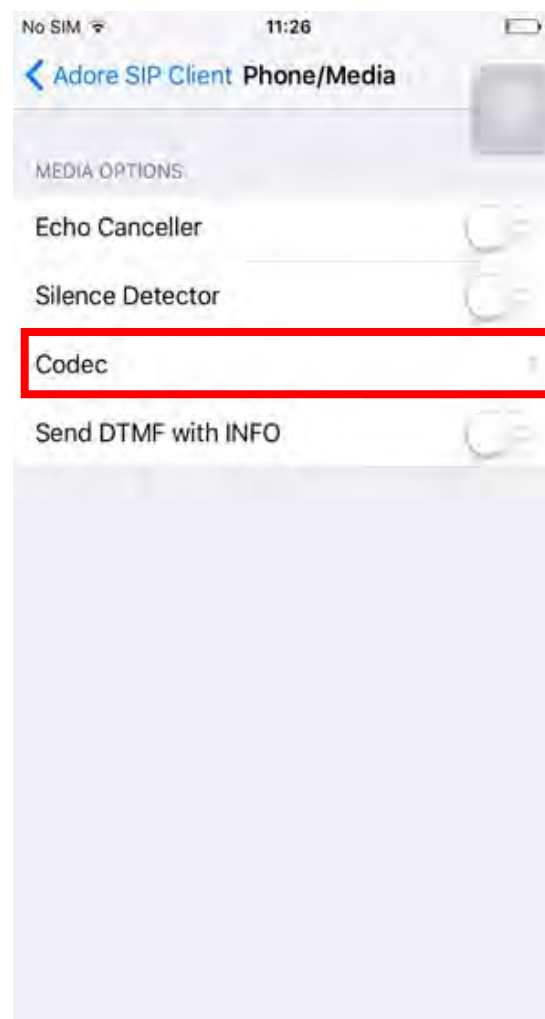Click on Codec to set Audio codec as you wish. As shown in fig-31-32

Fig-30   Fig-31   Fig-32

9.3 Network

To set your Network on your iPhone device click on "Network" tab. As shown in Fig-33

Fig-33

After click "Network" tab you will see below screen. Set your network as you wish. You want to back main menu click on "Adore SIP CLient" tab. As shown in fig-34
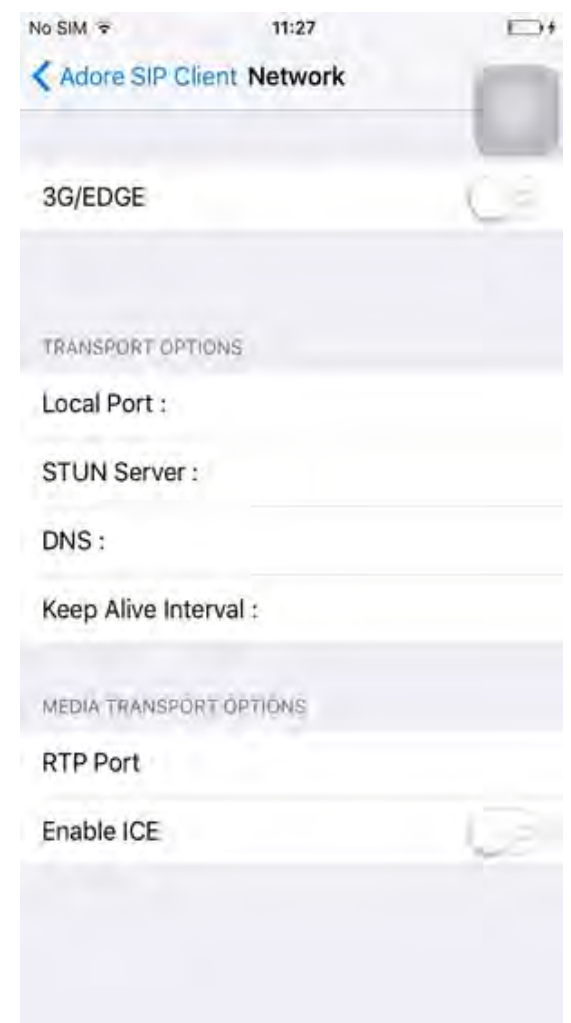

Fig-34

10. Exit Adore SIP Client

To Quit AdorePhone Click on "home" button of your iPhone device

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