

AdoreSoftphone™

For

 **iPhone**

User Manual

www.adoreinfotech.com

© Copyright 2010 Adore Infotech Pvt Ltd. All Rights Reserved





Adore Softphone is a registered trademark. No part of this User's Manual Guide may be copied, altered, or transferred to, any other media without written explicit concern from Adore Infotech Pvt. Ltd. All brand or product names appearing herein are trademarks or registered trademarks of their respective holders.

Adore Infotech has developed this user manual guide to the best of its knowledge, but does not guarantee that the program will meet all requirements of the user. No warranty is made in regard to specifications or features. Adore InfoTech retains the right to make alterations to the contents of this user manual guide without the obligation to inform third parties.

1. Welcome to AdoreSoftphone

1.1 - About AdoreSoftphone for iPhone

1.2 - Features

1.3 - Adore Softphone panel and User Features

2. Installations and Setup

2.1 - Account Information

2.2 - System Requirements

2.3 - Install Application

2.3.1- Process to download & Install in iPhone Device

2.3.2- Process to download in iMac & Install in iPhone Device

3. Uninstall Adore Softphone from iPhone

4. Start & Using Adore Softphone

4.1- Register AdoreSoftphone

4.2 - Placing a Call

4.3 - Ending a Call

4.4 - Handling an Incoming Call

5. Using Recent Call

6. Using Phone Book

7. Exit AdoreSoftphone

Content

1. Welcome to Adore Softphone

1.1 - Adore Softphone for iPhone

AdoreSoftphone for iPhone is Softphone that allows you to speak over Internet with AdoreSoftphone for iPhone to any conventional landline and mobile phones. It supports SIP industry standards, and is fully inter-operable with most major Internet Telephone service provider (ITSP) and VOIP software and hardware. Adore Softphone can be easily customized with Company logo. It's designed with SIP technology that can be used to make outbound phone calls to any telephone.

1.2 Features

- Customized with company Name/Logo
- Unlimited user license
- SIP protocol support
- Making and receiving calls
- Codecs supported: g711,GSM
- Call Timer
- Calling in Background
- Display Credit Time
- Call Status Indicator
- Display Call history
- Local Signaling (Dial Tone, busy, ring, back etc.)
- Redial
- Speaker
- Mute
- Touch Tone
- Recent Call
- Phone Book
- Save / Edit Username & Password
- Work with all standard SIP SoftSwitches
- Silence Suppression
- Echo Cancellation
- Registration Timeout

These features would enable you to connect your Softphone for iPhone to any Phone and enjoy the Slashed rates in comparison to traditional phone call.

1.3 - Adore Softphone panel and User Features



2. Installations and Setup

2.1 Account Information

After choosing a VoIP service provider, you will need the following information

- ✓ SIP IP/Domain
- ✓ User name
- ✓ Password

2.2 System Requirements

iOS Supported : iOS (5.x, 4.x & 3.x version)

Internet Connectivity: Wi-Fi, 3G, GPRS, EDGE

2.3. Install Application

Please follow any one of the process (2.3.1 or 2.3.2) to download

2.3.1- Process to download & Install in iPhone Device

[Download AdorePhone.app on your iPhone Device](#)

Press on App Store icon as shown in Fig.1.1 in your device



Fig.1.1

Note: Make sure device is connect with Internet

To install **AdorePhone** Follow **Fig.-1.2** to **Fig.-1.7**

Search & Select by the name "Adore SIP Client" as shown in Fig.-1.2

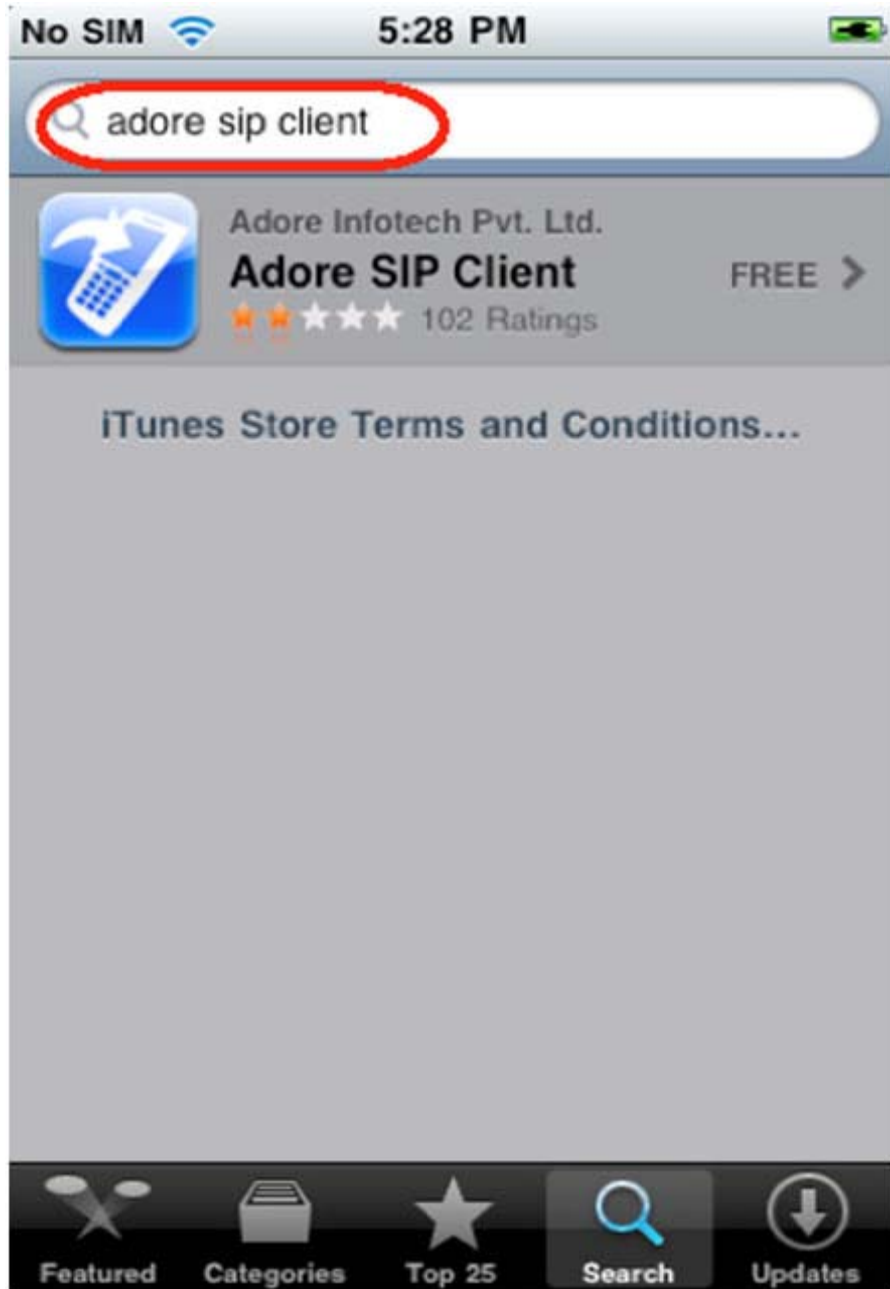


Fig-1.2

Now the next page will be open from there you can download the Application by click on free button as shown in Fig.-1.3



Fig.-1.3

Now Click on Install button to install the application as shown in Fig. -1.4



Fig.-1.4

Now you have needed to sign in if you have an account select “**use Existing Account**” and if You don’t have any account Select “**Create New Account**” as shown in fig. 1.5



Fig.-1.5

If you select “use Existing Account” then you have to type **username** and **password** as shown in fig. 1.6



Fig.-1.6

Now **AdorePhone** has been installed in your iPhone Device. To locate installed **AdorePhone** look at Fig. - 1.7 Here you find the installed "**AdorePhone**"

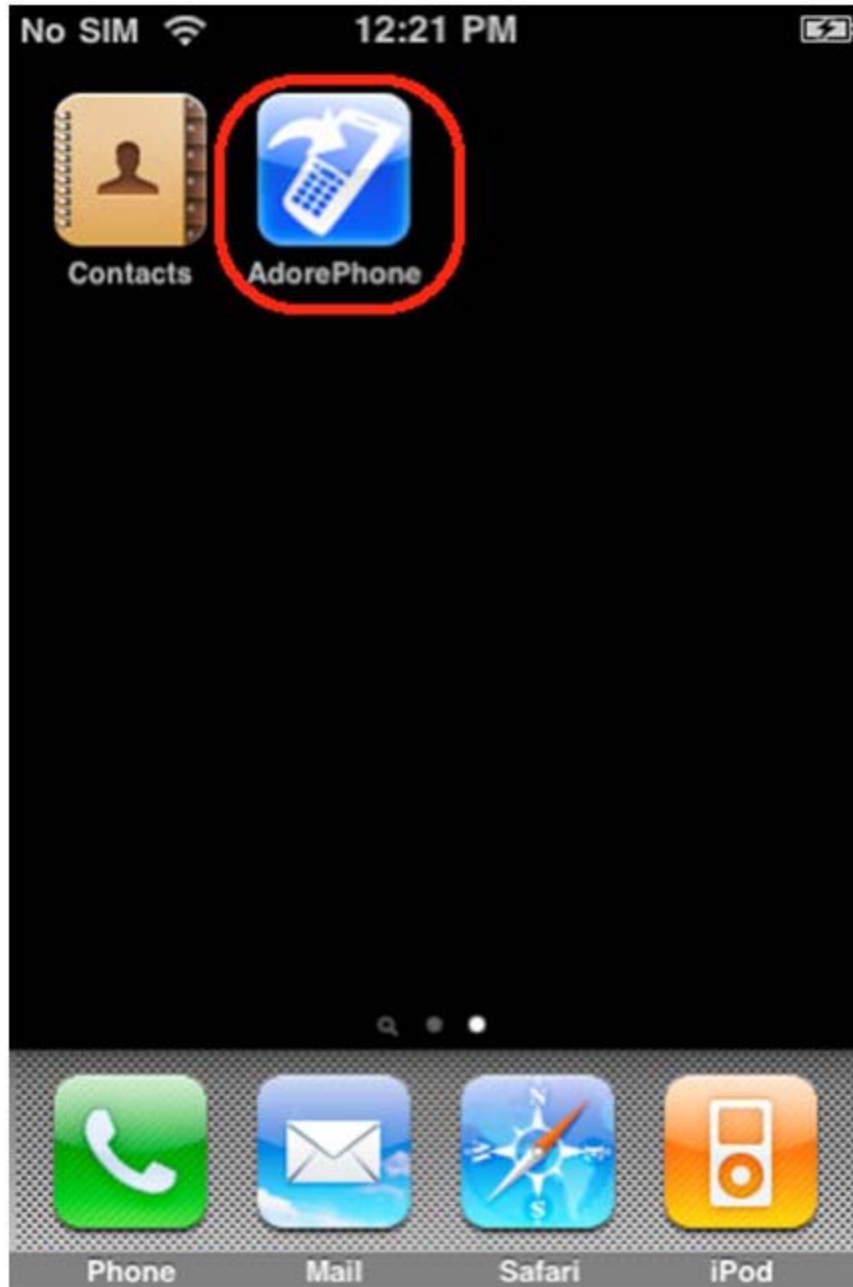


Fig.-1.7

2.3.2- Process to download in iMac & Install in iPhone Device

Step. 1

Download AdorePhone on your iMac

To Download **AdorePhone** on iMac, iTunes must have to be installed on iMac
Open the iTunes & click on iTunes Store as shown in Fig.-2.1

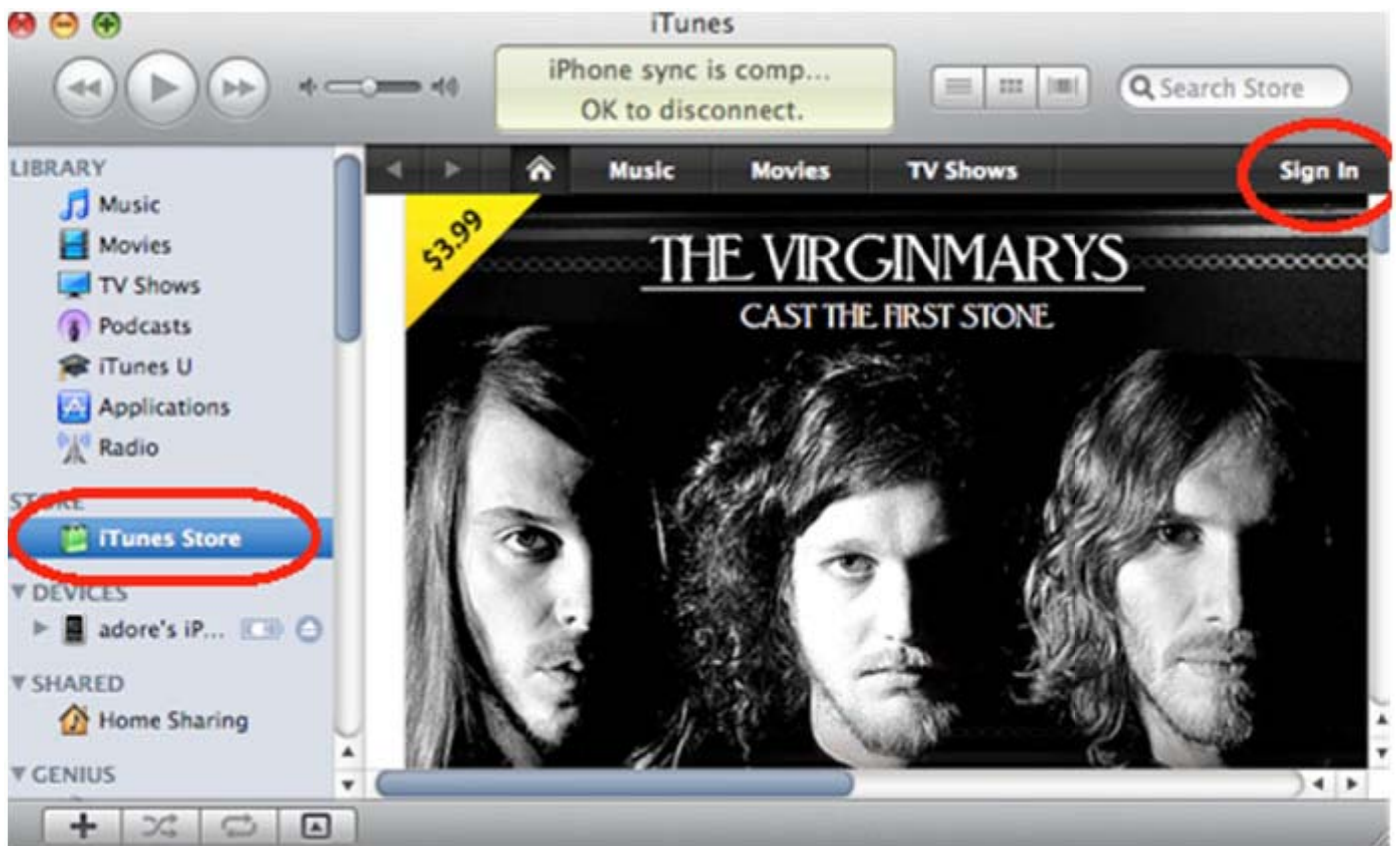


Fig.2.1

Now you have need to "Sign In" with your existing apple account & if you don't have Then Create new account as shown in Fig.-2.2



Fig.-2.2

After sign in with your Apple Account, you have need to search store for our application with the keyword "**Adore sip Client**" & click on **FREE** button to download the application as shown in fig.-2.3



Fig.-2.3

Now the downloaded application will be store in iTunes LIBRARY "**Applications**" tab as shown in Fig.-2.4



Fig.-2.4

Step. 2

Moving the Adore SIP Client Application to Your iPhone Device

To Begin connect the Device to your iMac using a USB cable or cradle.
Allow the synchronization process to complete. Select your Device and Click on "applications" tab as shown in *Fig.-2.5*

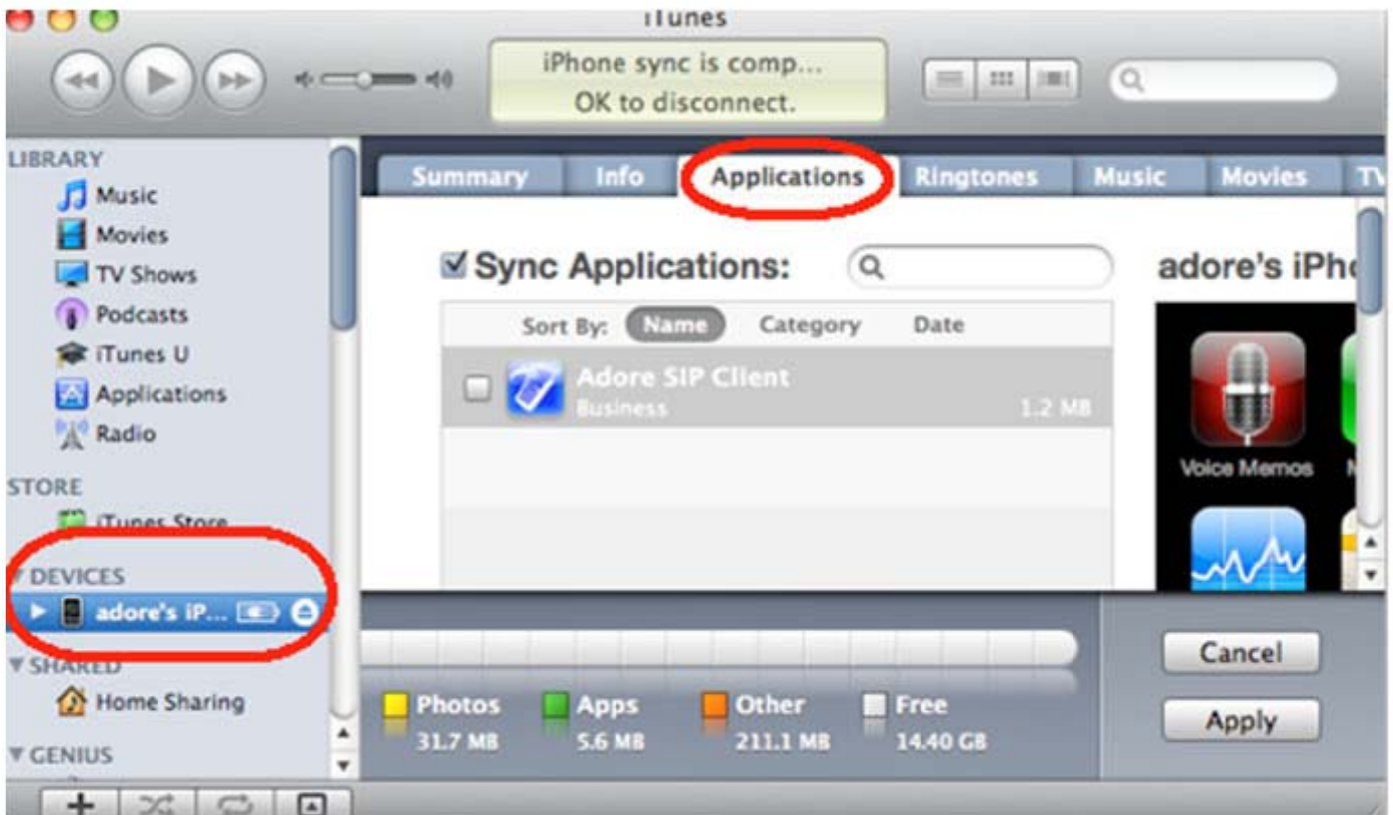


Fig-2.5

Now mark the check box of an application you wish to install & click on "Apply" Button to install on iPhone device as shown in fig 2.6



Fig-2.6

Now you can see the installed application in your device as shown in fig 2.7



Fig-2.7

3 - Uninstall Mobile Softphone from iPhone device

To uninstall **AdorePhone** from your iPhone Device, simply do the following:

1) Hold your finger on **AdorePhone** icon for the application you wish to uninstall until the icons on your home screen begin to shake or wiggle (the same action you take to move or re-arrange **AdorePhone** icon) as shown in fig. 3.1

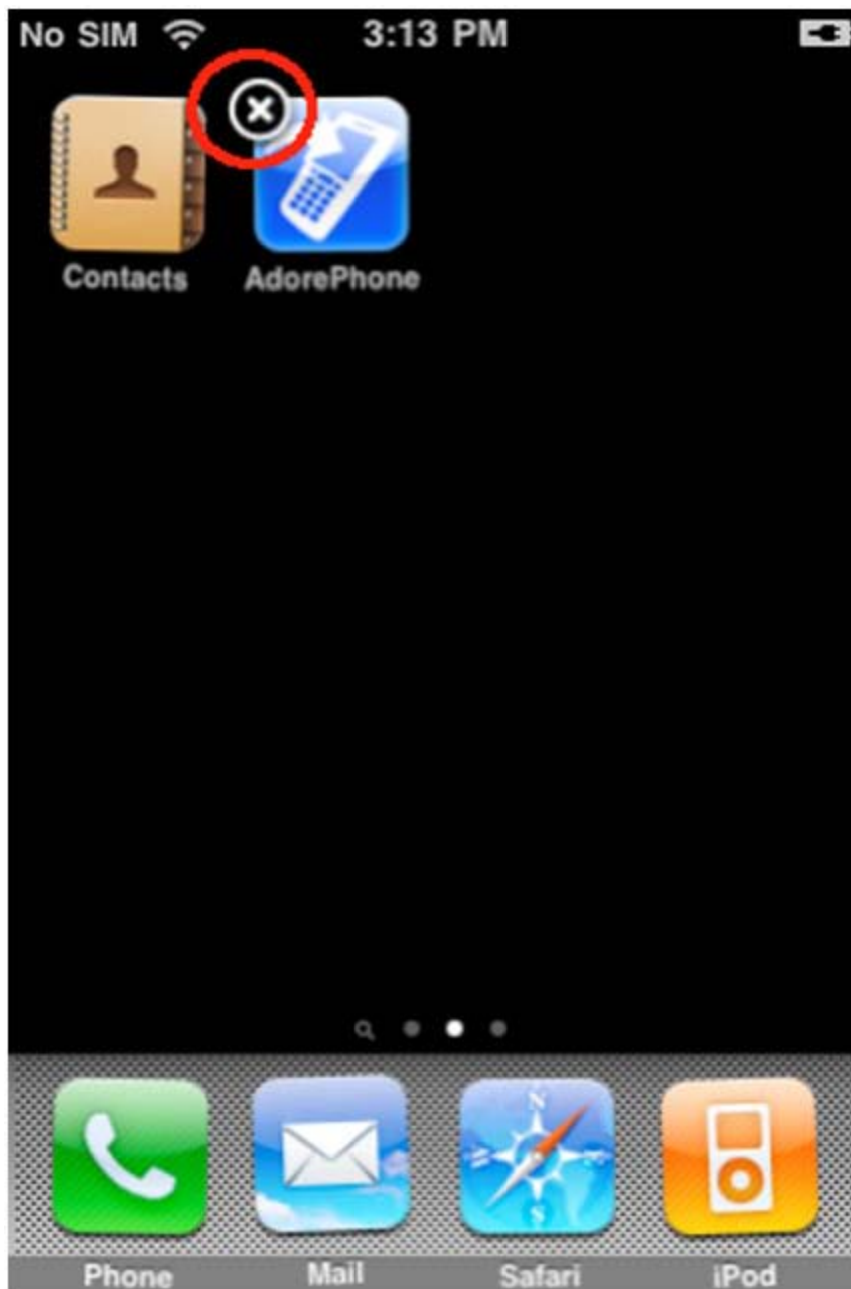


Fig. - 3.1

- 2) Click the "x" in the upper left hand corner of the icon for the application you wish to remove
And press delete button as shown in fig. 3.2

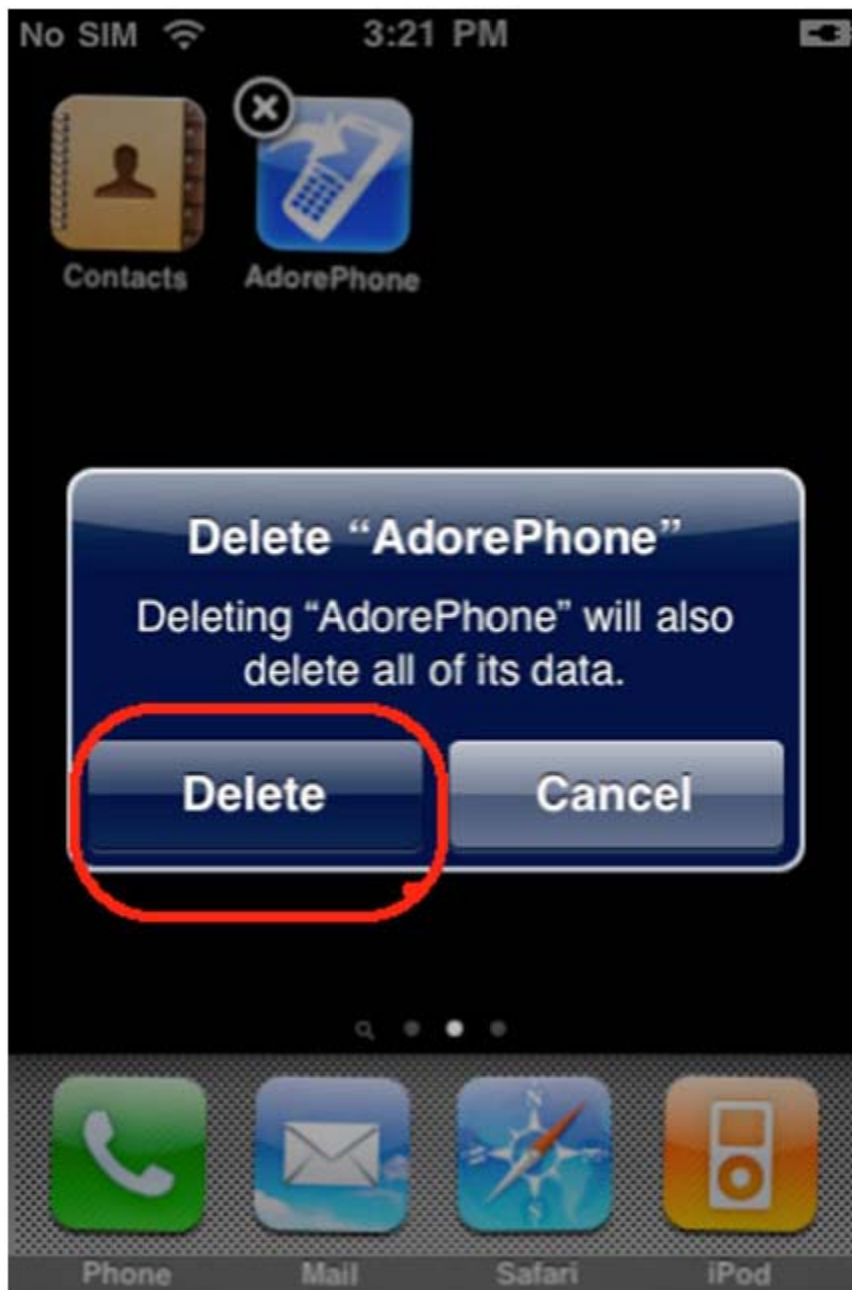


Fig. - 3.2

4 - Start & Using Adore Softphone

To Open **AdorePhone** click on “**AdorePhone**” icon as shown in Fig.-4.1

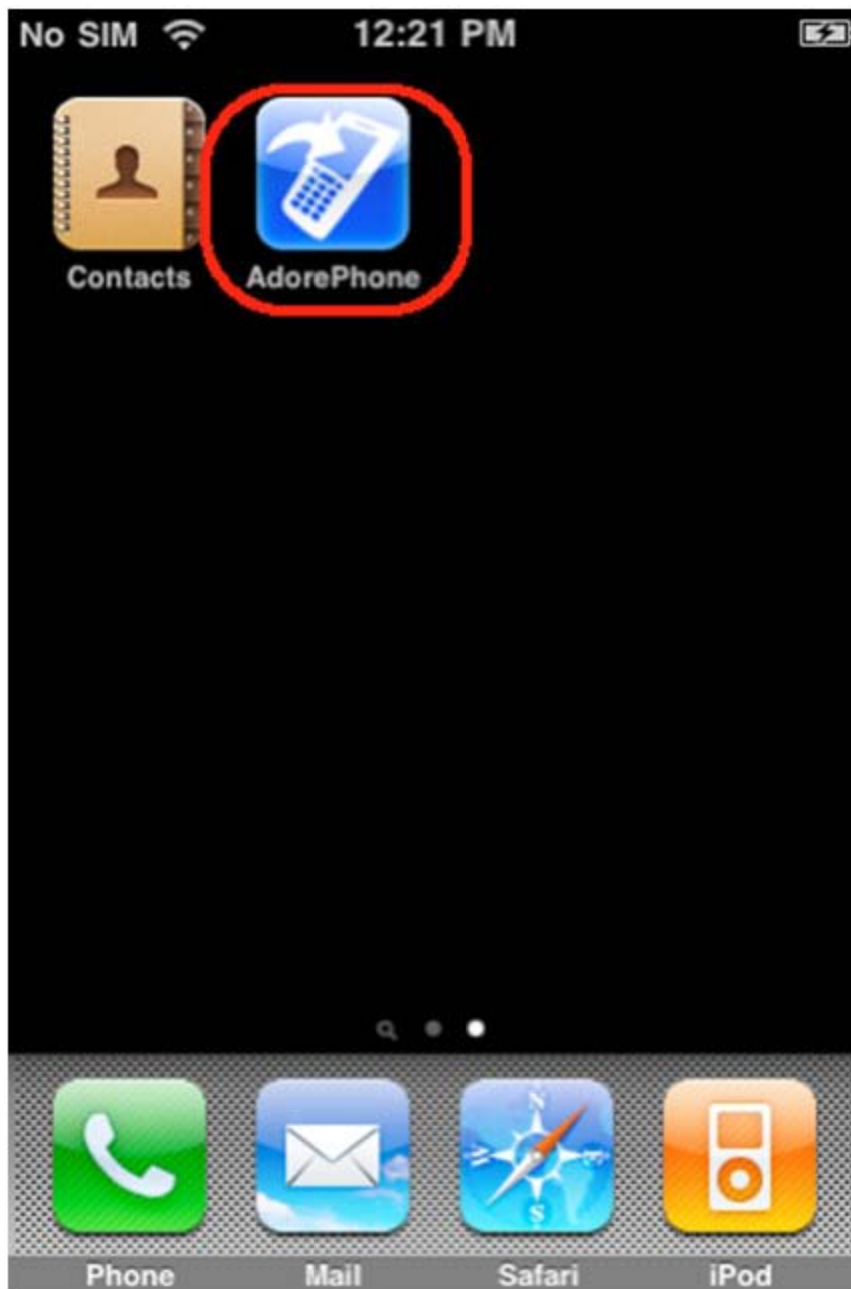


Fig. - 4.1

After click on **AdorePhone** icon, the main dialer screen will be open as Shown in Fig.4.2
Now the connection status will be service unavailable before registration



Fig. - 4.2

4.1 Register AdoreSoftphone

1. Click on Accounts tab to create Account
2. Select Edit button as shown in fig. 4.3



Fig. - 4.3

3. Click on “Add one SIP account” as shown in Fig. 4.4

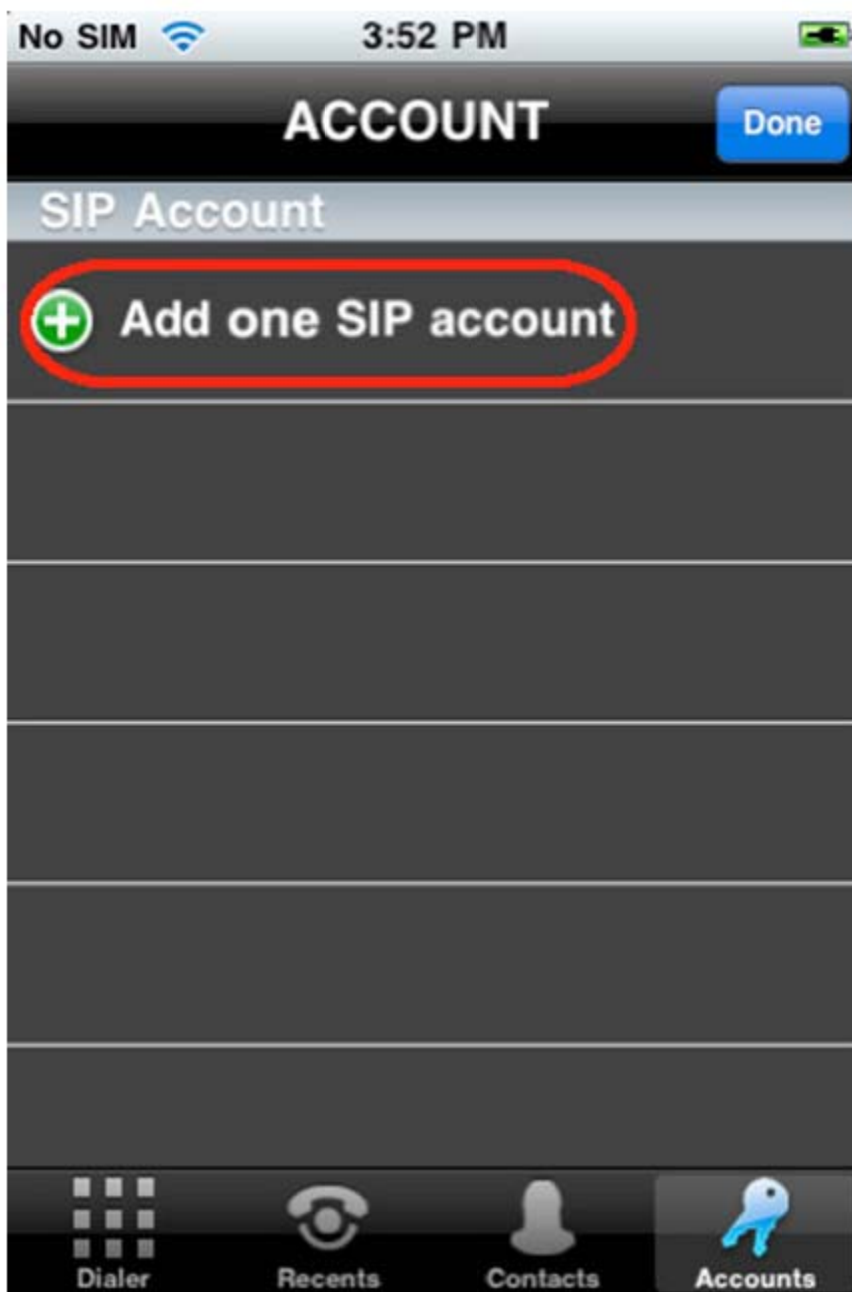


Fig. - 4.4

4. Now the Screen with three blank field SIP IP, USERNAME & PASSWORD as shown in Fig. 4.5

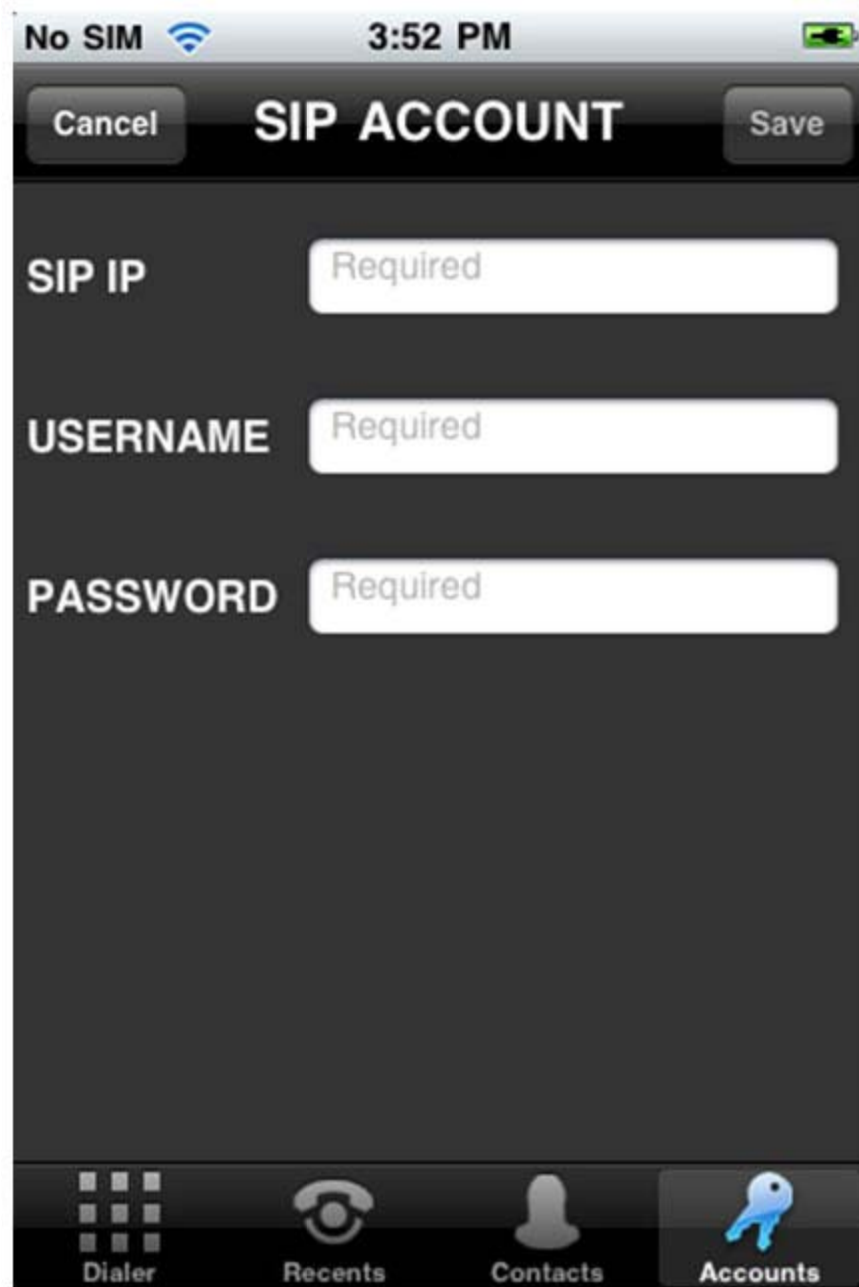


Fig.- 4.5

5. Now fill up the entire three fields SIP IP, USERNAME & PASSWORD to enable save button
As shown in Fig 4.6

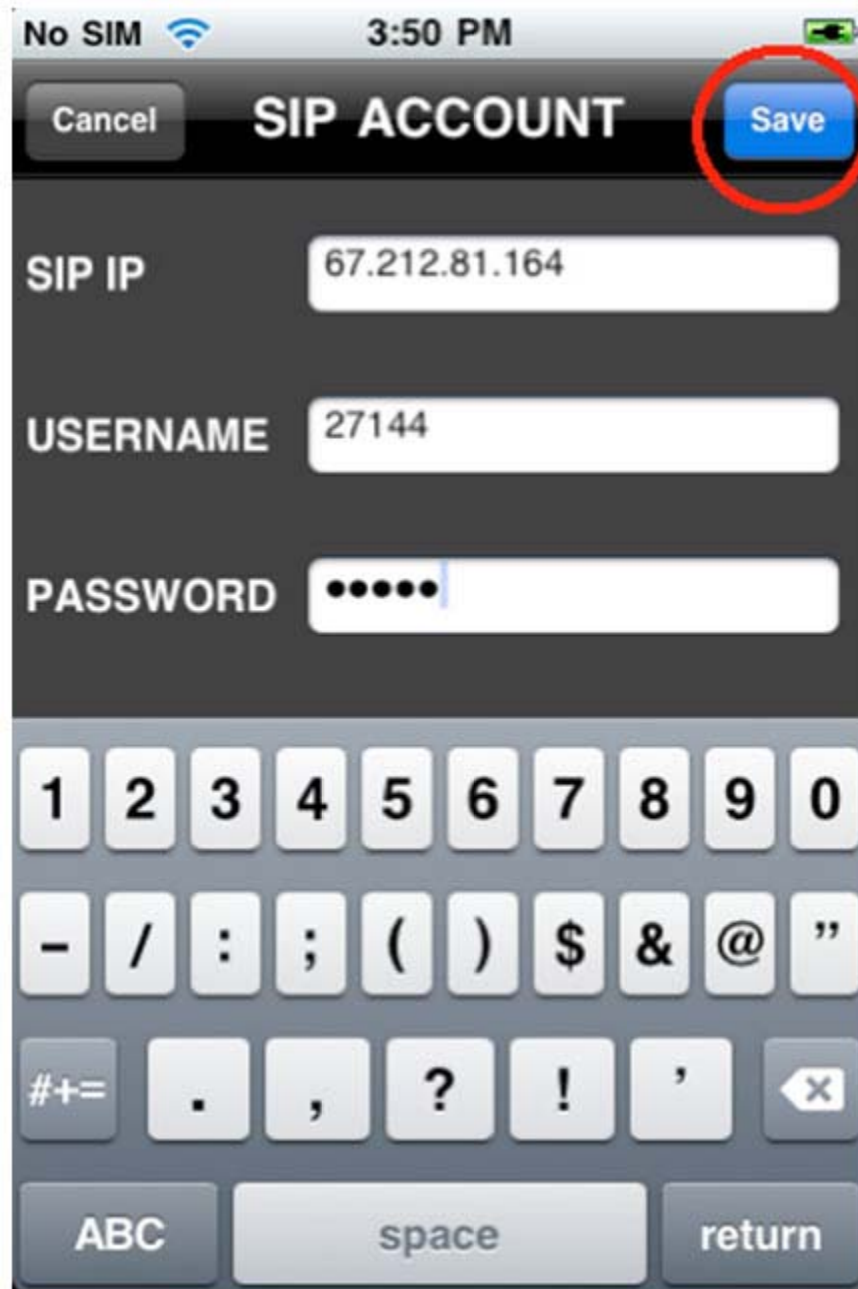


Fig.- 4.6

6. After Press the save button click on done button to create an account as shown in fig 4.7

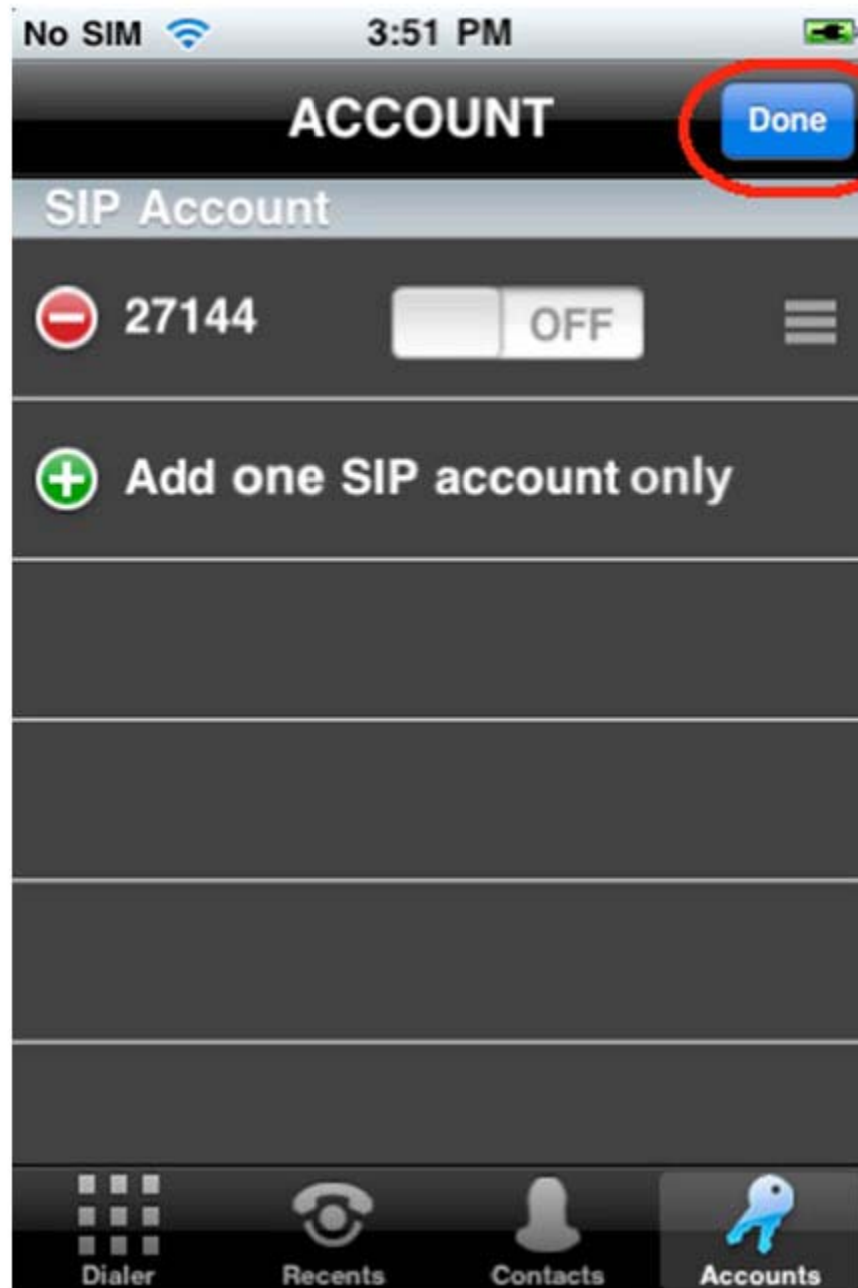


Fig.- 4.7

7. Now the Account has been created with switch button as shown in fig. 4.8

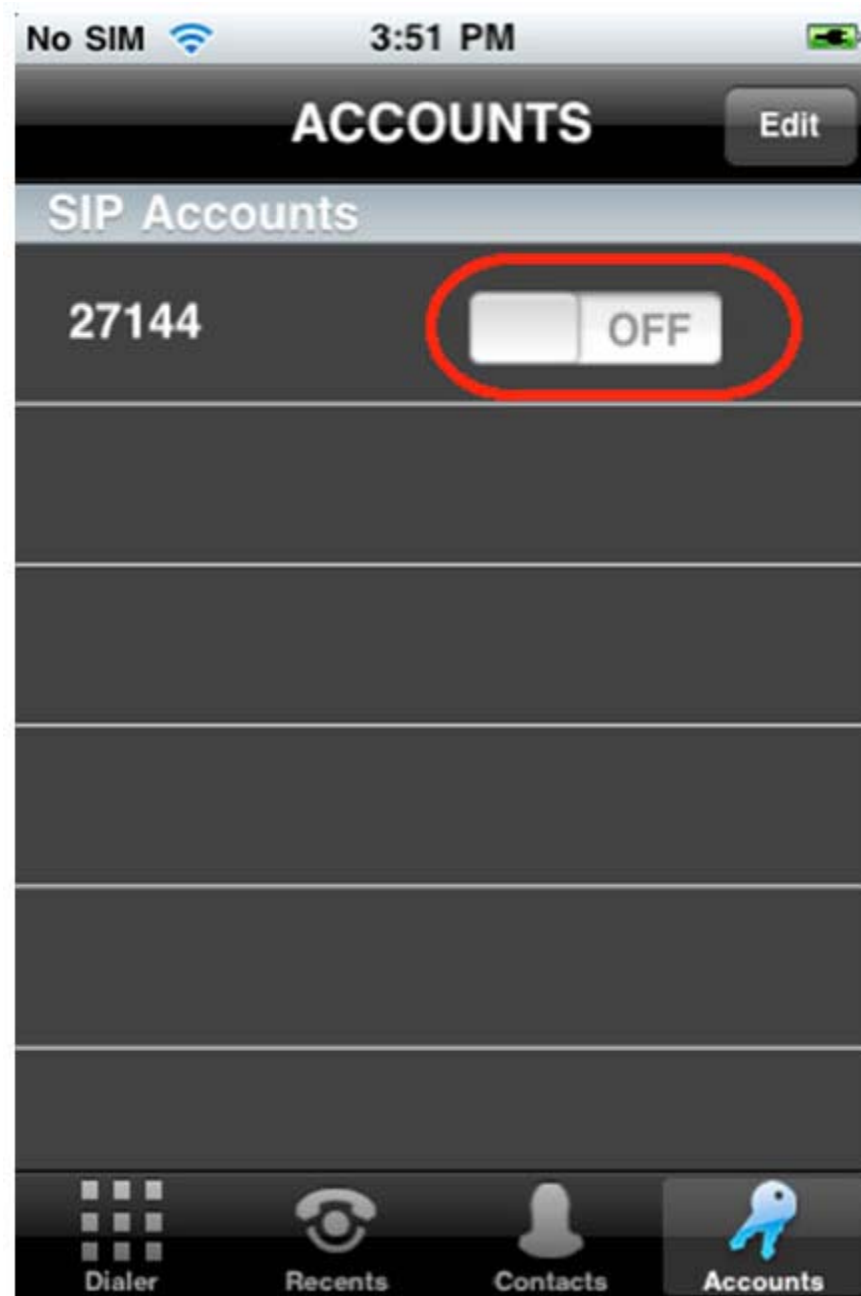


Fig.- 4.8

8. Click on Switch button to enable the desired Account for registration as Shown in Fig.4.9

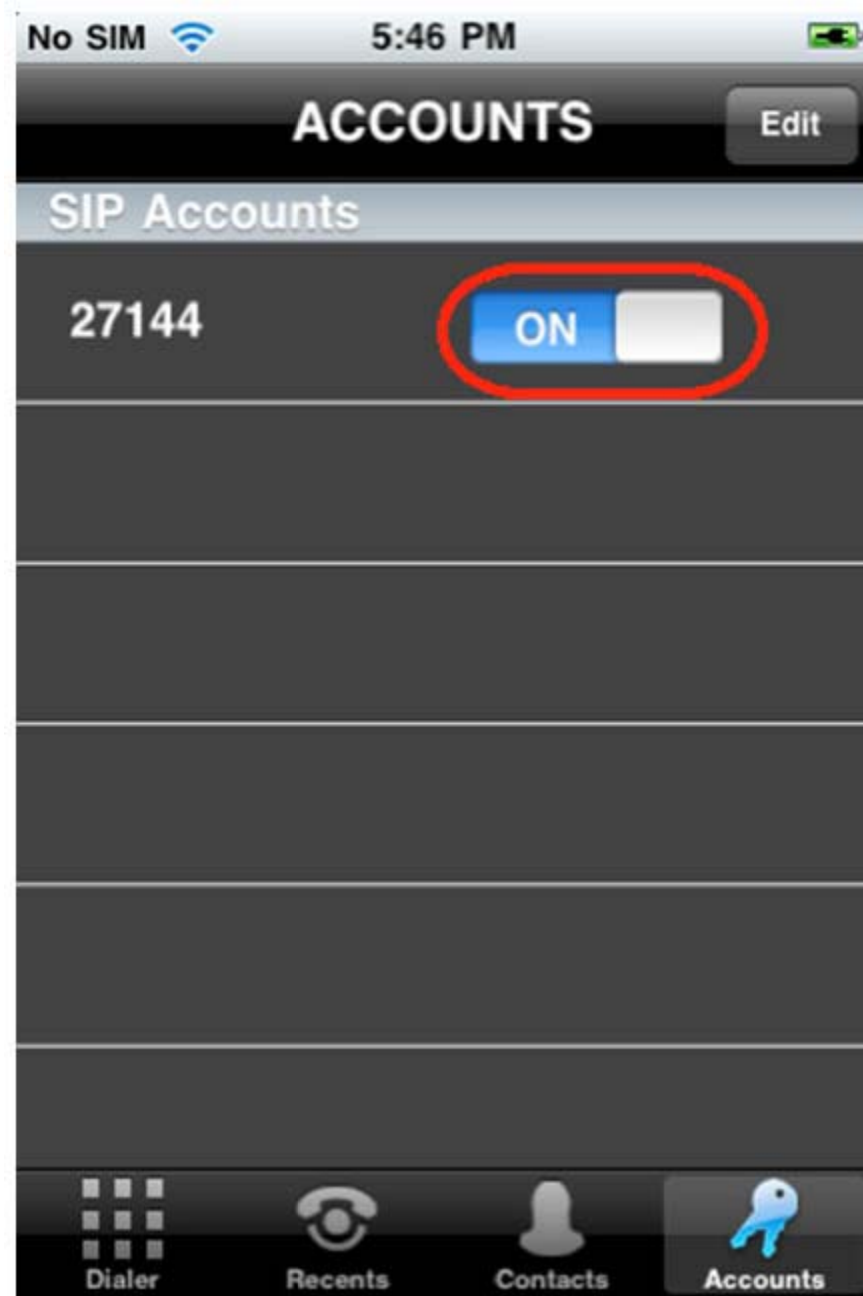


Fig.- 4.9

9. Now the main (Dialer) screen with current status Registered as Shown in 4.10



Fig.- 4.10

4.2 Placing a Call

To make call

1. Press desired number through Dial Pad
2. Press "Call Now" button as shown in fig.4.11



Fig. - 4.11

When Call is in progress its display "Calling..." as Shown in Fig-4.12

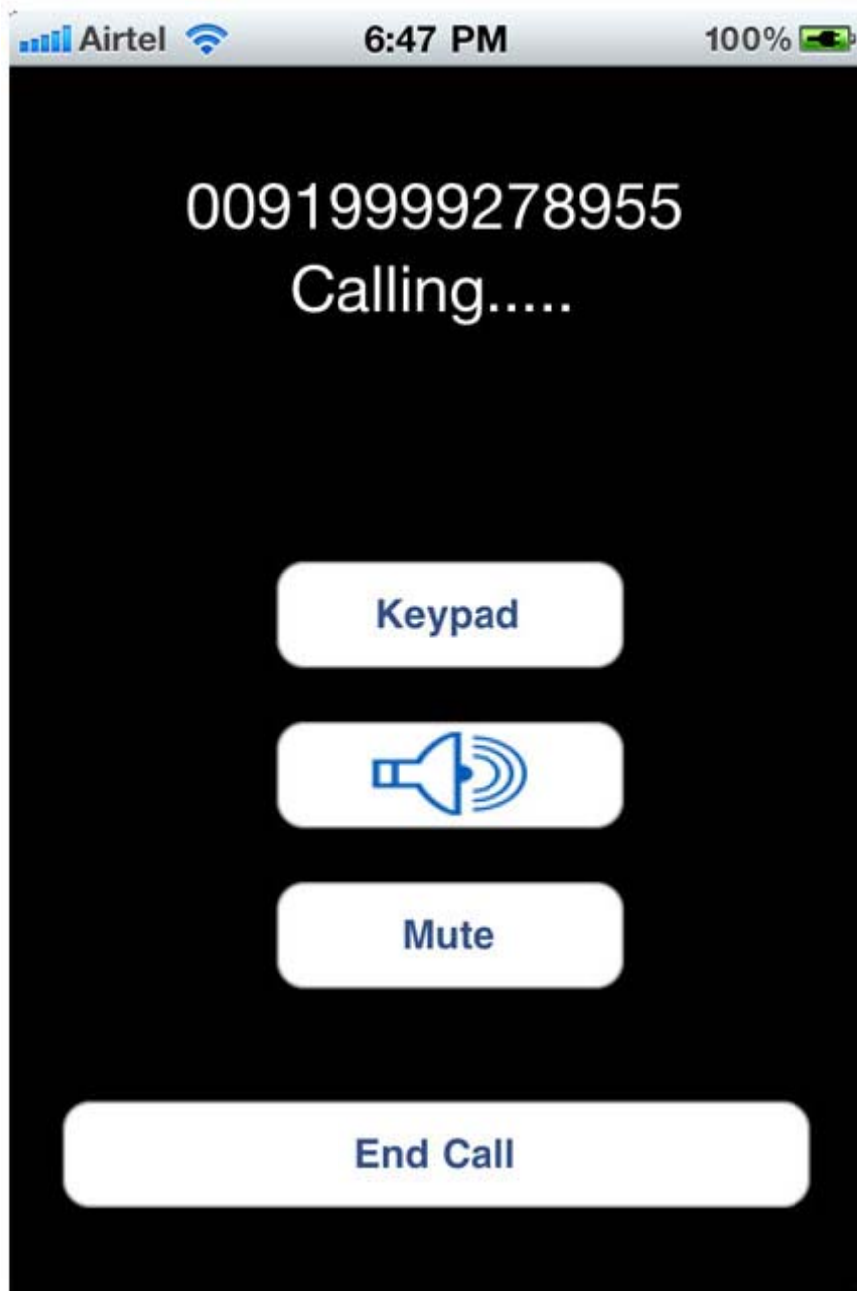


Fig.- 4.12

When Call is Connected its displays Shown inFig.-4.13

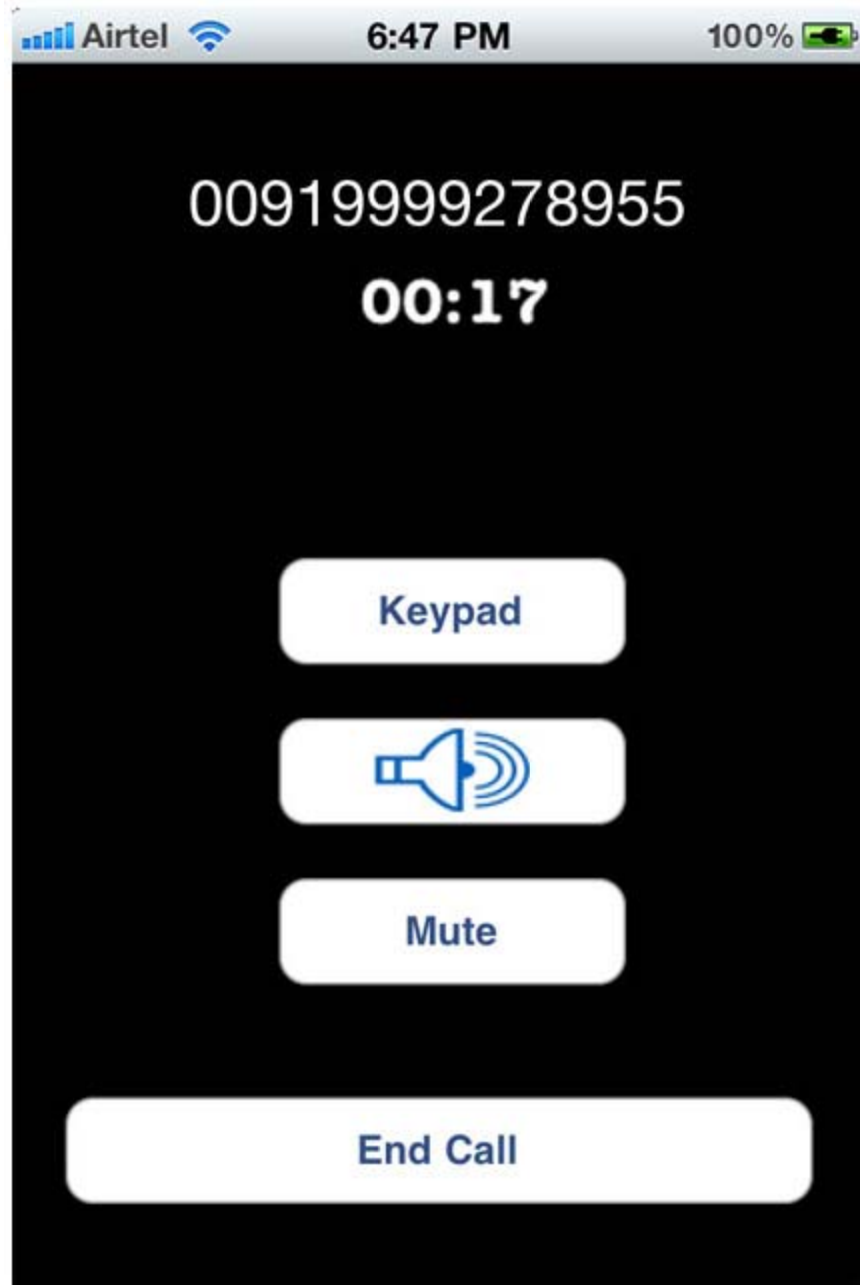


Fig.- 4.13

4.3 Ending a Call

Press "End Call" button (Fig.-4.13) to ending a call. After that Its display As Shown inFig.-4.14



Fig.- 4.14

4.4 Handling an Incoming Call

On incoming call, the Screen will display as shown in Fig.-4.15

Press "Answer" button to Accept Call or Press "Decline" to Reject Call

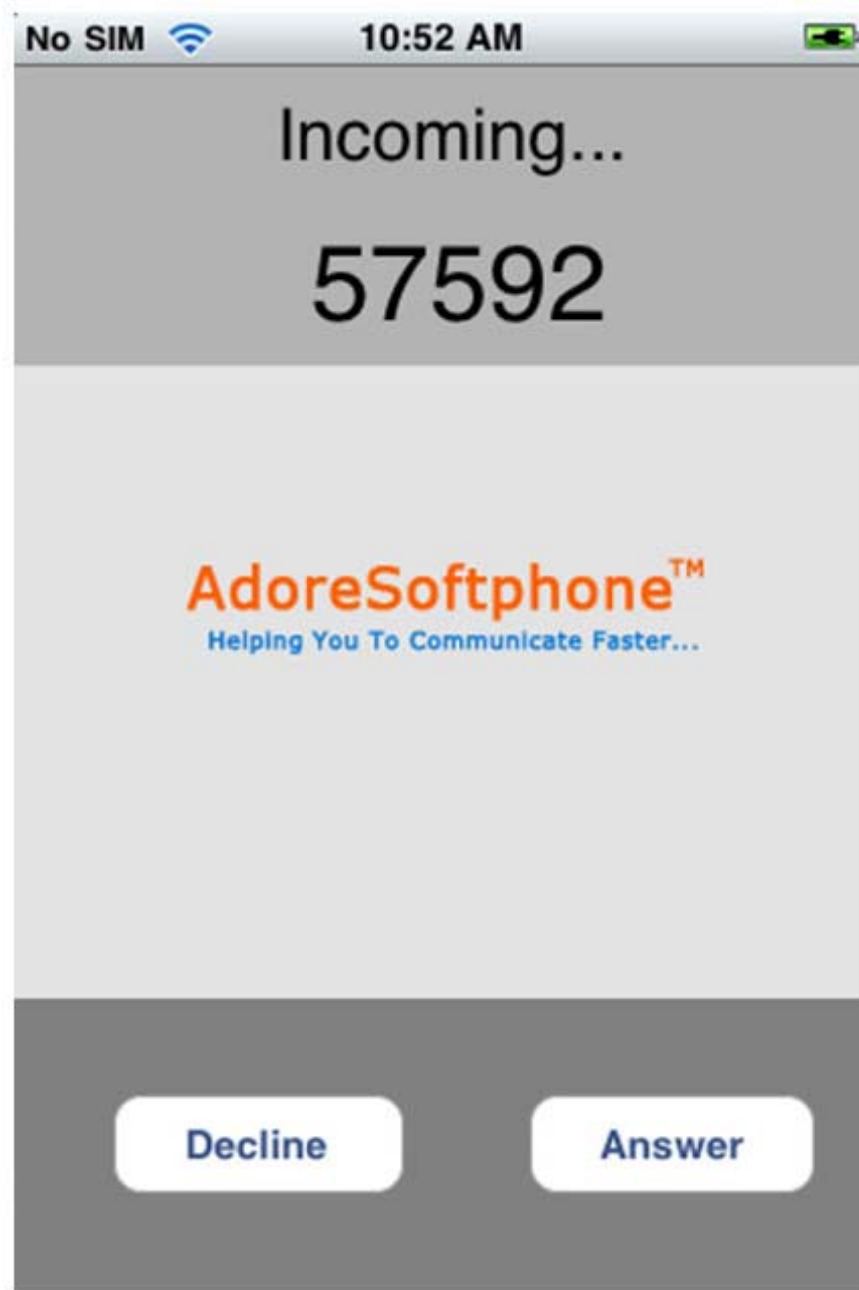


Fig.- 4.15

5. Using Recent Call

By using recent call you can get your call history of last dialed number
By click on Recents tab & select any number you wish to call
As shown in Fig. - 5.1



Fig.- 5.1

6. Using Phonebook

You can get your Phonebook with all Device Contact List by click on contacts tab & Select Contact Name you wish to Call As shown in Fig.-6.1

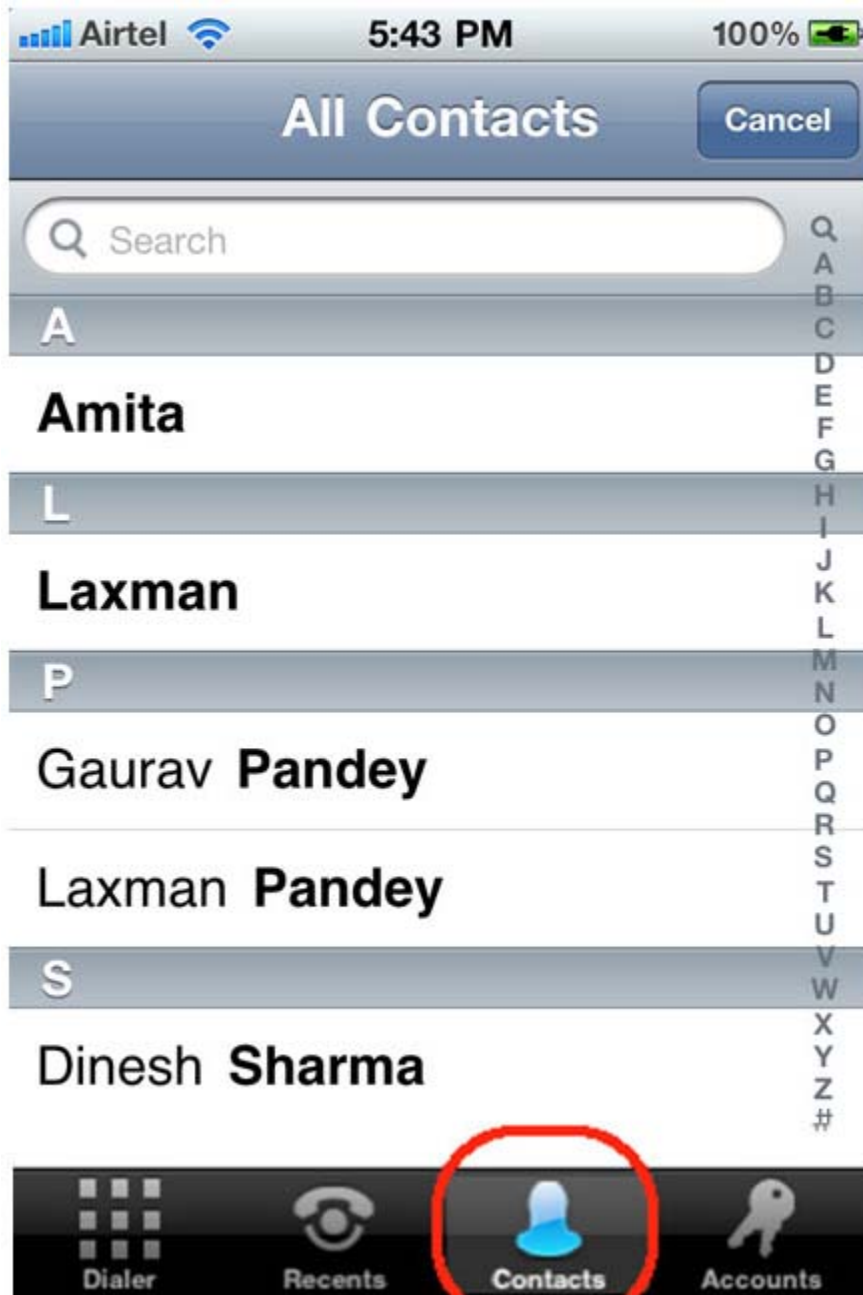


Fig.- 6.1

Now you have to click on contact no. to make a call as shown in fig. 6.2



Fig.- 6.2

7. Exit AdoreSoftphone

To Quit AdorePhone Click on "home" button of your iPhone device



Toll Free for USA

1 800 498 6429

Sales : + 91 - 9958611014 (India)
 + 91 - 120-6471891 (India)

Toll Free : -1-800- 498-6429 (USA)

Email : sales@adoresoftphone.com

Support

Tel : +91 - 120 - 6450129 (India)

Email : support@adoresoftphone.com

